

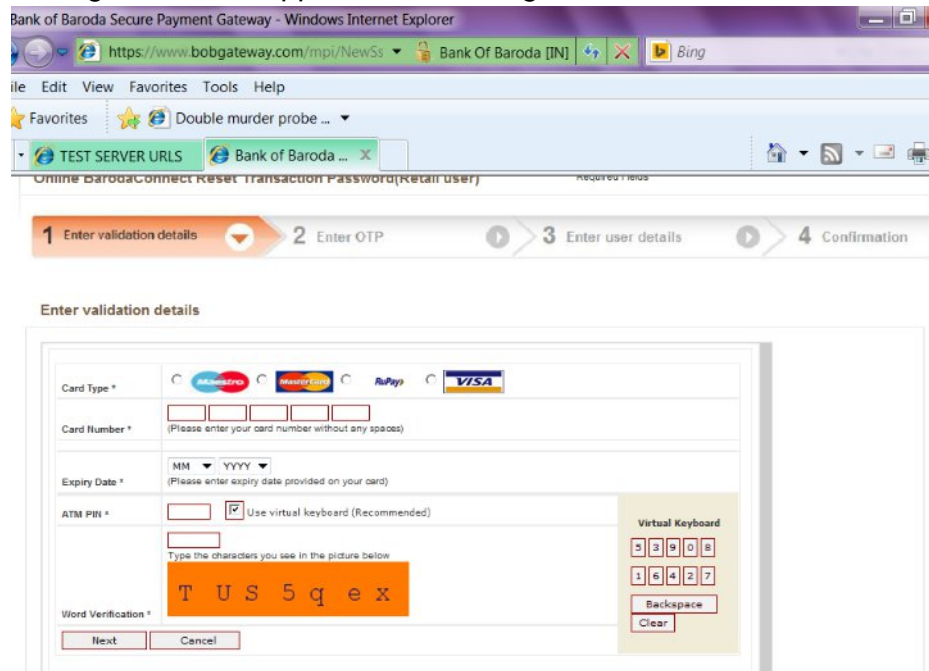
Process flow for regeneration of Transaction password using Debit Card:

- 1) Visit BOB Internet banking homepage www.bobibanking.com and select Retail Users.
- 2) Enter your user Id. Please make sure not to click on ENTER button. Click on: **'Reset your transaction password using Debit Card, Click Here'**



The screenshot shows the Bank of Baroda Retail eBanking login page. At the top, there is a banner with the Bank of Baroda logo and the text 'बैंक ऑफ़ बड़ौदा Bank of Baroda' and '6 AM to 10 PM Helpline'. Below the banner, the page says 'Welcome to Retail eBanking'. There are several links and a form: 'New Not Registered? Click Here', a 'User ID' field with 'ABCDEF' and an 'Enter' button, 'Don't Know User Id?, Click Here', 'Reset your Transaction Password using Debit Card, Click Here' (with a 'New' badge), and links for account lockouts and answer resets. At the bottom, there is a link for FAQs and a 'Know More' link.

- 3) The following screen will appear after clicking the link.



The screenshot shows the 'Enter validation details' screen of the Bank of Baroda Secure Payment Gateway. The browser address bar shows 'https://www.bobgateway.com/mpi/NewSs'. The page has a progress bar with four steps: 1 Enter validation details (active), 2 Enter OTP, 3 Enter user details, and 4 Confirmation. The 'Enter validation details' section includes: 'Card Type' with radio buttons for RuPay, MasterCard, and VISA; 'Card Number' field; 'Expiry Date' field (MM/YY); 'ATM PIN' field with a 'Use virtual keyboard (Recommended)' checkbox; a 'Word Verification' image showing the text 'T U S 5 q e x'; and a 'Virtual Keyboard' with numeric and alphanumeric keys. There are 'Next' and 'Cancel' buttons at the bottom.

- 4) On entering the correct details, an OTP would be sent on the registered mobile number of the customer.

The screenshot shows a web browser window with the URL <https://www.bobibanking.com/BankAwayF>. The page title is "BarodaConnect Reset Transaction Password(Retail user)". The progress bar indicates the following steps: 1 Enter validation details (checked), 2 Enter OTP (active), 3 Enter Password, and 4 Confirmation. The main form area is titled "Enter One Time password received on your registered mobile" and contains a text input field labeled "Enter OTP" and a "Next" button.

- 5) Upon entering correct credentials, the customer would be prompted to set his transaction password.

The screenshot shows the same web browser window. The progress bar now indicates: 1 Enter validation details (checked), 2 Enter OTP (checked), 3 Enter Password (active), and 4 Confirmation. The main form area is titled "Enter Transaction Password" and contains two text input fields: "Enter Transaction Password" and "Re-Enter Transaction Password", each with an "Enable Virtual Keyboard" checkbox. A virtual keyboard is displayed on the right side of the form. At the bottom, there are "Next" and "Cancel" buttons.

- 6) On successful completion of the process following message will appear. The customer can login subsequently.

