

1. The Offer is valid till 31 March 2021.
2. Under this Offer, using your Mastercard World card to pay for online food order on ITC Hotels App, cardholders get
3. 10% off on orders booked from 1st January 2021 till 31st March 2021
4. Cardholders are required to download and register on the ITC Hotels app to avail the offer.
5. Delivery at select location in India.
6. Blackout dates applied. 24th December 2020 to 1st January 2021 (both days inclusive).
7. The Offer is available only upon making full payment by a valid and unexpired Mastercard World card issued in India. Offer is not valid for Cash on Delivery.
8. Cardholder needs to fill in the Delivery details on the payment page and select the promotion offer Tab of Mastercard World Card Offer. The discount will be applied on the booking amount only once the correct Promotional tab is selected and the payment is being made using a valid Mastercard World Card. **Promotional tab has to be selected before making the payment using a valid Mastercard World card to avail of the Discount
9. To redeem this offer, cardholders should login to their account or create an account, if they are not registered.
10. The Offer is non-transferable and cannot be exchanged for cash or cheque or any form of credit.
11. Total spends will be calculated on the basis of product cost only excluding all taxes, GST, delivery charges, etc. Any taxes or liabilities or charges payable to the Government or any other authority or body, if any, shall be borne directly by the cardholder and/ or billed to the account of the cardholder
12. Any dispute regarding delivery, service, suitability, merchantability, availability or quality of the offer/or product/services availed under this offer must be addressed in writing, by the cardholder directly to ITC Hotels at the below contact details :
13. ITC Mughal 0562-4021888 mytable.itcmughal@itshotels.in
14. ITC Maurya 011-26112233 mytable.itcmaurya@itshotels.in
15. Welcomhotel Coimbatore 4223935030 mytable.whcoimbatore@itshotels.in
16. ITC Grand Chola 044-49065492 mytable.itcgrandchola@itshotels.in
17. Welcomhotel Chennai 044-66461915 mytable.whchennai@itshotels.in
18. ITC Gardenia 080-22119898 butlers.itcgardenia@itshotels.in
19. ITC Windsor 080-61401205 butlers.itcwindsor@itshotels.in
20. Welcomhotel Bengaluru 080-25001700 dineshkumar.whb@itshotels.in
21. ITC Grand Goa 0832-2721234 villagesqaure.itcgrandgoa@itshotels.in
22. ITC Royal Bengal 033-44464646 butlers.itckolkata@itshotels.in
23. ITC Grand Central 022-24101010 mytable.itcgrandcentral@itshotels.in
24. ITC Maratha 022-28303030 roomservice.itcmaratha@itshotels.in

25. ITC Kakatiya 040-40081859 butlers.itckakatiya@itshotels.in

26. ITC Kohenur 040-67660101 mytable.itckohenur@itshotels.in

27. Cardholders are not bound in any way to participate in the Offer. Any participation shall be voluntary and all participants understand, acknowledge and agree that the Offer is purely on a best effort basis and Mastercard does not assume any liability whatsoever regarding the Offer, the delivery of services or any incidental matter.

28. No two offers can be clubbed together and no additional discount/offer will be applicable.

29. Any cardholder who utilises, participates in, or attempts to utilise or participate in the Mastercard Card Offers programme, irrevocably agrees to the following: Mastercard will not be liable under contract, tort or any other theory of law for any claim regarding loss or damage howsoever incurred in relation to the use (or attempted use) of the Offer; and accordingly, the cardholder will not make any claim against Mastercard regarding the same.

30. All standard terms and conditions of ITC Hotels and Mastercard shall apply.

31. Each benefit/privilege may be subject to additional terms and conditions imposed by ITC Hotels. Cardholders are solely responsible for checking and complying with the same.

32. These terms and conditions shall be governed by the laws of India and any dispute arising out of or in connection with these terms and conditions shall be subject to the exclusive jurisdiction of the courts in Delhi.

33. Mastercard reserves the right to add, alter, modify, change or vary any of these terms and conditions or to replace, wholly or in part, this Offer by another offer, whether similar or not, or to withdraw it altogether at any point in time, without any prior notice.