

Clause in RFP

Sr No.	Clause in RFP	Clarifications/ Changes made
1	<p>Annexure 02 - Eligibility Criteria D. Experience & Support Infrastructure 1. The proposed Payment Management Solution should have been implemented and operational in at least 1 Commercial Banks / Financial Institute /Government organization in India in last 3 years with an active client base of 5000.</p>	<p>Annexure 02 - Eligibility Criteria D. Experience & Support Infrastructure 1. The proposed Payment Management Solution should have been implemented and operational in at least 1 Commercial Banks / Financial Institute /Government organization in India in last 3 years with an active client base of 1500+.</p>
2	<p>Annexure 02 - Eligibility Criteria D. Experience & Support Infrastructure 2. Bidder should have direct support offices in Mumbai and Vadodara. In case direct support office of the bidder is not present in Vadodara / Mumbai then an undertaking to be provided by the Bidder stating that direct support would be provided by the bidder at Vadodara / Mumbai whenever desired by the Bank</p>	<p>Annexure 02 - Eligibility Criteria D. Experience & Support Infrastructure 2. Bidder should have direct support offices in Mumbai and Hyderabad. In case direct support office of the bidder is not present in Hyderabad / Mumbai then an undertaking to be provided by the Bidder stating that direct support would be provided by the bidder at Hyderabad / Mumbai whenever desired by the Bank</p>
3	<p>Annexure 11 – Technical Requirement (Project Scope) 2. Broad Scope of Work B. Functional 1. General Requirements 1.2 The system is estimated to be used by</p>	<p>Annexure 11 – Technical Requirement (Project Scope) 2. Broad Scope of Work B. Functional 1. General Requirements 1.2 The system is estimated to be used by</p>

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	50 concurrent users which should be scalable to 100. Provision needs to be done for more users using application for short durations.	300 concurrent users. Provision needs to be done for more users using application for short durations.
4	Annexure 11 – Technical Requirement (Project Scope) 2. Broad Scope of Work C. Technical 49 Should be suitable for use by 50 concurrent users who will access and retrieve data for Payment Management solution in a network environment; solution should be scalable in the future to support larger user base with no adverse effect on performance.	Annexure 11 – Technical Requirement (Project Scope) 2. Broad Scope of Work C. Technical 49 Should be suitable for use by 300 concurrent users who will access and retrieve data for Payment Management solution in a network environment; solution should be scalable in the future to support larger user base with no adverse effect on performance.
5	Annexure 11 – Technical Requirement (Project Scope) 4. Hardware Sizing and Performance Required Number of concurrent users → 50	Annexure 11 – Technical Requirement (Project Scope) 4. Hardware Sizing and Performance Required Number of concurrent users → 300
6	Annexure 11 – Technical Requirement (Project Scope) 6. Performance Requirements:	Annexure 11 – Technical Requirement (Project Scope) 6. Performance Requirements:

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	c. Number of concurrent user – at least 50	c. Number of concurrent user – at least 300
7	Annexure 11 – Technical Requirement (Project Scope) 9. Technical Scoring Sheet: Technical scoring will be evaluated on following criteria as part of Technical evaluation F. Load and Performance 7. Should be suitable for use by 50 concurrent users who will access and retrieve data for Payment Management solution in a network environment; solution should be scalable in the future to support larger user base with no adverse effect on performance.	Annexure 11 – Technical Requirement (Project Scope) 9. Technical Scoring Sheet: Technical scoring will be evaluated on following criteria as part of Technical evaluation F. Load and Performance 7. Should be suitable for use by 300 concurrent users who will access and retrieve data for Payment Management solution in a network environment; solution should be scalable in the future to support larger user base with no adverse effect on performance.

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:110:29 dated 30th May 2018 for Request for Proposal for Supply, Implementation and Maintenance of Payment Management Solution.