

**Request for Proposal for Supply and Monitoring of Blank Magnetic Stripe Passbooks**

**RFP Reference Number - BCC/DB/109/SSPBP/398 dated 10th June 2017**

**Clarification / Bank's replies to queries raised by bidders including pre-bid meeting**

Sr. No.	Page	Point/ Section / Clause	Original RFP Clause / Clause detail	Query	Bank's Reply
1	12	3.3 - d)	The price quoted by the bidder shall be inclusive of all taxes, levies, duties and cess (such as CST, GST, LST, VAT, Excise, Customs duties etc.), transportation to respective sites, and insurance for minimum 15 days from the date of delivery of SSPBP. However, the prices shall exclude local taxes like octroi, entry tax, LBT etc. which shall be payable on actual on producing receipts/proofs and Invoice.	Please confirm if price is inclusive or exclusive of tax. What about the GST.	No change in RFP term. Price is inclusive of all taxes.
2	22	4.3, point (e)	After obtaining initial certification, If Bank feel that quality of the passbook is degraded than Bank can send sample of the passbook supplied by the vendor to printer OEM to check any variance between the passbook supplied and the specification approved by the OEM(s). Vendor is required to bear the cost of such certification.	Request Bank to specify the Cost of Certification, as this will have to be computed in our costing. Also we request Bank to ge the Testing done with their OEM instead we getting done directly from them.	Bank's existing OEM is charging around \$1,500.00 for evaluation of the passbook. Passbooks will be send for evaluation through Bank. However, passbook vendor is required to finalised the actual cost with the printer OEM and bear the cost of evaluation.
3	27	Annexure C	Compliance of Technical Specification	Request Bank to provide sample of cover material & inner text paper	Sample of Bank's existing Self Service Passbooks were provided to bidder present during the Prebid meeting.
4	27	Annexure C, Inner Sheet Specs	Weight : R85 to R110 KG (98.8 to 127.9g/m <sup>2</sup> ) Thickness : 0.113 to 0.124 mm	Weight given is R85 to R110 KG (98.8 to 127.9g/m <sup>2</sup> ) and Thickness given is 0.113 to 0.124 mm, Hope this mean 100 gsm Paper. Please clarify	Yes, it mean 100 gsm paper
5	27	Annexure C, Cover Sheet Specification	Composition : 3 ply consisting of cloth sheet, lining paper and inner sheet.	In Composition it is mentioned as 3 ply consisting of cloth sheet, As we understand Cover has Lamination and not a Cloth, please clarify	It is a "ART paper" with inner sheet pasted on the inner side.

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6	27	Annexure C, Cover Sheet Specification	Rear Cover Sheet : Magnetic stripe label patching space is required for the full length	In Rear Cover Sheet, you have mentioned as "Magnetic stripe label patching space is required for the full length" . We understand there is no label for Magstripe it should be Hot Stamping, please clarify	Revised term "Magnetic stripe hot stamping space is required for the full length"
7	34	Annexure G, point 1.1	Cost of passbook includes all delivery/transport charges to respective branch/ offices.	You have asked "Cost of passbook includes all delivery/transport charges to respective branch/ office". Can you clarify whether passbook is to delivered to Branches or Regional Office.	Presently, bank is supplying passbook to Bank's Regional Offices. However in case of any exigency or change in Bank's business requirement passbook vendor is required to supply the passbooks to branches also.
8	34	Annexure G / price composition	Cost of certification by the SSPBP OEM(s) to ensure compatibility and quality.	How many times should the bidder get certification/ testing from the OEM(s)? OEM's are not certifying agency as they are manufacturer so they will provide this as test report and not certification. Also test results of passbook is related only to those passbooks which are provided by the bidder for testing purpose.	After initial certification/ evaluation further evaluation will be carried out only when Bank feel that quality of the passbook is degraded. Test results of passbook is related only to those passbooks which are provided to OEM for certification/evaluation. However, it is the responsibility of the passbook vendor to maintain/upgrade the passbook quality and supply the passbooks as per passbook specification given by the Bank. In case Bank found any degradation in quality of passbook compare to the quality of the passbook certified than Bank reserves right to recover an amount equal to 10% of the Contract value as Liquidated Damages for non-confirmation of the quality of the passbook.
9	40	Annexure L	Annexure-L: PRE CONTRACT INTEGRITY PACT	Annexure L to be submitted on Bidders letter head or need franking ?	"Integrity Pact" as per Appendix J on non judicial stamp paper of Rs. 300/-

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10			General	What about delivery charges ? Whether it is inclusive or exclusive ? Pls share the location and qty.	Price are inclusive of transportation, delivery. Vendor is required to supply the blank magnetic stripe passbooks to Bank's offices/branches as per the requirement received from Bank.

**Note - All other terms remains unchanged and as detailed in the RFP document**