

Addendum to the RFP for implementation of Comprehensive Centrally Monitored Electronic Surveillance system for ATM, e-Lobby and Express Lobby installations for Bank of Baroda on OPEX Model, reference No. BCC/DB/ATM/109/125 Dated 03 November 2017
Bank Responses / Clarifications/Changes Date: 21 November 2017

Sl.no	Page	Point/ Section	Point as stated in the tender document	Bank's Responses / Clarification/ Change
1)	Page 3	Invitation for Request for Proposal	Date and time of commercial bid opening	Date and Time of Eligibility response Opening : 27-11-2017, 1530 Hrs Announcement of Eligible responses :Will be intimated subsequently
2)	Page 29	D.2 Existing Infrastructure	"Bank desires to outsource all Machines to the successful Bidders / Respondents under this RFP....."	Point may be treated as deleted.
3)	Page 31	Point 1.20	The Bank may shift its ATMs during the contract period. In these cases, the bidder has to shift the same equipment to the new location.	The Bank may shift its ATMs during the contract period. In these cases, the bidder has to shift and re-install the same equipment to the new location.
4)	Page 31	Section E: Scope of Work (Point 1.21)	During the currency of contract, if any additional sensor is required to be installed,the vendor will install the same without any extra cost.	Please refer the revised commercial format attached.(Annexure 6)
5)	Page 31	Section E: Scope of Work (Point 1.29)	To visit and clean the ATMs site, its front entrance area and general surrounding minimum 5 times in a day (Morning / afternoon / evening) for ascertaining the cleanliness of the site as per agreed timings.	To visit and clean the ATMs site, its front entrance area and general surrounding minimum 2 times in a day (Morning / afternoon / evening) for ascertaining the cleanliness of the site as per agreed timings.
6)	Page 32	E.3 Penalty Clause (Point 3.1)	The complete e-Surveillance system for ATMs should be delivered and installed and made operational at all the identified ATM sites within 90 days of acceptance of order.	RFP terms and condition remain unchanged

7)	Page 50	Commercial Bid	Shifting of all equipment (installed by E-surveillance vendor)	Shifting and re-installation of all equipment and cabling (installed by E-surveillance vendor)
Bank Clarification				
Sl.no	Page	Point/ Section	Clarification point as stated in the tender document	Bank's Responses / Clarification
1)	Page 29	Section D: Existinf infrastructure	Point may be appended under existing infrastructure	approx 275+ e-lobbies and approx 512+ express e-lobbies where bank wants to implement E-surveillance system.
2)	Page 31	Section E: Scope of Work	Point may be appended under QRT services	The QRT service provider company should be authorised to provide such services.
3)	Page 31	Section E: Scope of Work	Point may be appended in NOTE section.	The succesfull bidder shall correct,rectify,repair and replace the E-Surveillance equipments including cabling free of cost, in case of mishandling by customer or any unauthorized person. The successful bidder shall also take sufficent insurance to cover the E-Surveillance equipments installed at the sites.
All other terms and conditions of the RFP will remain unchanged.				