

[A] Important Dates:

#	Particulars	Timeline
4	Last Date of Submission of RFP Response (Closing Date)	2.30 PM on 9th September 2021 Mode: Online URL: https://www.tenderwizard.com/BOB
5	Eligibility Cum Technical Bid Opening Date	3:30 PM on 9th September 2021 Mode: Online URL: https://www.tenderwizard.com/BOB 1. The meeting will be held online through Bank's Online Meeting Platform (i.e. Microsoft Teams) 2. Bidders are requested to send bid submission confirmation with their email address for attending online bid opening meeting on rfp.it.procurement@bankofbaroda.com <u>id after RFP submission time is over.</u>

Clause in RFP

S#	Clause in RFP	Clarifications/ Changes made
Annexure - 02: Evaluation Terms		
1. Evaluation Process		
A. Eligibility cum Technical Bid		
B	Financial	
1	Bidder must have registered a turnover of Rs. 50 Crores or above (from Indian Operations only) in each year during the last three completed financial years 2018-19, 2019-20 and 2020-21* (Not inclusive of the turnover of associate companies). (*If 2020-21 Financial Statements of any bidder is unaudited then Bank would consider the Audited Financial Statements of 2017-18 along with an undertaking letter from the bidder that the 2020-21 Statements are not audited.)	The Bidder must have registered average annual turnover of Rs. 50 Crores or above during the last three completed financial years – 2018-19, 2019-20 and 2020-21* (Not inclusive of the turnover of associate companies). (*If 2020-21 Financial Statements of any bidder is unaudited, then Financial statement for 2017-18, 2018-19, 2019-20 will be considered, along with an undertaking letter from the bidder that the 2020-21 Statements are not audited). In this scenario Audited Financial statements for the financial years 2017-2018, 2018-19, 2019-20 are to be submitted.

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2	<p>Must be net profit making entity (from Indian operations only) continuously for the last three years that is financial years - 2018-19, 2019-20 and 2020-21*</p> <p>OR</p> <p>The Bidder must be a cash profit making entity (Net profit + depreciation) (from Indian operations only) continuously for the last three years, that is financial years - 2018-19, 2019-20 and 2020-21* AND must have a net worth** of Rs. 75 crores in each of the last two financial years.</p> <p>**Net worth is to be calculated as: Capital Funds (Paid up Equity Capital + Paid up preference Shares + Free Reserve) – (Accumulated Balance of loss + Balance of deferred revenue expenditure + Other intangible assets). (*If 2020-21 Financial Statements of any bidder is unaudited then Bank would consider the Audited Financial Statements of 2017-18 along with an undertaking letter from the bidder that the 2020-21 Statements are not audited.)</p>	<p>The Bidder must be Net profit making entity continuously for the last three years that is financial years – 2018-19, 2019-20 and 2020-21*.</p> <p>OR</p> <p>The net worth of the Bidder should be positive and should not have eroded by more than 30% (thirty percent) in the last three years (as on RFP date). (*If 2020-21 Financial Statements of any bidder is unaudited, then Financial statement for 2017-18, 2018-19, 2019-20 will be considered, along with an undertaking letter from the bidder that the 2020-21 Statements are not audited).</p> <p>In this scenario Audited Financial statements for the financial years 2017-2018, 2018-19, 2019-20 are to be submitted.</p>
C	Experience & Support Infrastructure	
1.	<p>The Bidder should have provided support Services for SAS EGRC / GCM Application for past 3 financial years (2018-19, 2019-20 and 2020-21 to minimum -2-Commercial Banks / Financial Institutions/ Telecommunication companies/ Govt. Organizations in India.</p>	<p>The bidder should have provided support Services for SAS EGRC / GCM Application for past 3 financial years (2018-19, 2019-20 and 2020-21 to minimum -1- Commercial Banks / Financial Institutions in India.</p> <p>In case the bidder was engaged under a subcontracting arrangement from SAS OEM for any client, subcontract order copy from SAS OEM along with Customer Credential towards completion of the project shall be accepted.</p>
<p>Annexure - 02: Evaluation Terms</p> <p>1. Evaluation Process</p> <p>B. Technical Bid Evaluation</p>		

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	<p>Annexure 13–Service Levels</p> <p>➤ The Vendor should have 24X7 monitoring, escalation and resolution infrastructure.</p>	<p>➤ The Vendor should have 24X7 escalation and resolution infrastructure.</p>														

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	<p><u>Additional Clarification:</u> Any planned shutdown i.e. Patch updation, periodic server reboot shall not be considered for calculating SLA.</p>	
<p>Annexure 12 – Project Details Scope of Work</p>		
<p>1.</p>	<p>Project Details ----- ----- Operational Risk Management System Application Requirements ----- ----- 1. General requirement Support for SAS ORMS application will be provided by Support Partner Team in working hours based on Indian Calendar of Bank. ----- ----- -----</p>	<p>Project Details ----- ----- Operational Risk Management System Application Requirements ----- ----- 1. General requirement <i>Onsite support for SAS ORMS application will be provided from 8:00 AM To 8:00 PM based on Indian Calendar of Bank. Off-site support required 24X7 beyond Bank's working hours for overseas branches / offices.</i> ----- ----- -----</p>

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:113:31 dated 5th August 2021 for Request for Proposal for Selection of Service provider towards Application Maintenance Services for SAS ORMS Software Application.