

Clause in RFP

S#	Clause in RFP	Clarifications/ Changes made
1.	<p>Annexure 02 - Eligibility Criteria C.3 Bidder must be authorized partner of OEM for the past three years (from RFP date).</p>	<p>Annexure 02 - Eligibility Criteria C.3 Bidder / Distributer must be authorized partner of OEM. Bidder must be authorized partner of distributor, if he is not authorized partner of OEM.</p> <p>Supporting Document Required: Certificate from OEM / Distributor OR Letter from OEM / Distributor to be submitted.</p>
2.	<p>1. Introduction. ----- ----- ----- 1.8 Warranty. ----- ----- -----</p> <p>Warranty should cover the following:</p> <p>a) The equipment should be attended within 4 hours of receipt of complaint (exclusive of travelling time). In case problems persist, systems should be replaced within 24 hours of receiving complaint and alternate system should be given till machine is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered.</p>	<p>1. Introduction. ----- ----- -----</p> <p>1.8 Warranty. ----- ----- -----</p> <p>Warranty should cover the following:</p> <p>a) Any technical problem should be resolved within maximum of 4 hours of call reported which includes time for procuring spare parts also. In case problems persist, systems should be replaced within 24 hours of receiving complaint and alternate system should be given till machine is repaired. The replaced equipment should be installed by the vendor at no extra cost to the Bank, so that normal job of the Bank may not get hampered.</p>

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3.	<p>Annexure 10–Scope of Work</p> <p>-----</p> <p>B.Technical Specifications for Enterprise NTP Solution.</p> <p>-----</p> <p>4. Hardware Requirements.</p> <p>-----</p> <p>II. Each system should have 2 interfaces of 4 X 1G each; or 2 x 1 G and 2 x 10G Ethernet SFP+ Multimode Ports for Data Connectivity</p> <p>-----</p> <p>-----</p>	<p>Annexure 10–Scope of Work</p> <p>-----</p> <p>B.Technical Specifications for Enterprise NTP Solution.</p> <p>-----</p> <p>4. Hardware Requirements.</p> <p>-----</p> <p>II. Each system should have 2 interfaces of 4 X 1G each; or 2 x 1 G and 2 x 10G Ethernet SFP+ Multimode Ports for Data Connectivity; or 1x 10/100 port for Management / NTP , 3x100/1000 ports for NTP.</p> <p>-----</p> <p>-----</p>

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:112:11 dated 12th February 2020 for Request for Proposal for Selection of Vendor for Supply, Installation, implementation & Maintenance of Network Time Protocol (NTP) Solution.