

Addendum to the RFP for implementation of Comprehensive Centrally Monitored Electronic Surveillance system for ATM, e-Lobby and Express Lobby installations for Bank of Baroda on OPEX Model-Phase II, reference No. HO/DB/ATM/111/348 Dated 24 October 2019
Bank Responses / Clarifications/Changes Date:- 22 November 2019

Sl.no	Page	Point/ Section	Point as stated in the tender document	Bank's Responses / Clarification/ Change
	7	Non-Disclosure Agreement	Non-Disclosure Agreement	Legally vetted clause. RFP terms and conditions remain unchanged.
	33	E.1 Event Based Surveillance activities - 1.7	Storing of Images and Video for any Verification (90 days minimum) (Expandable to meet higher period for storing in case of any future administrative / regulatory requirements)	Point may be treated as: "Storing of Images and Video for any Verification (90 days minimum) (Expandable to meet higher period i.e 180 days for storing disputed cases in case of any future administrative / regulatory requirements)".
	34	2.5	QRT to be located through GPS	It is an functionality to be added in mobile application. Member will be all the stakeholders in the project.
	34	1.2	Site and Geography identification for installation of system would be done absolutely at the discretion of the Bank. Similarly, any addition of the site should not attract any additional commercial.	Here, Bank would like to clarify that for additional sites, the rates applicable will be same as asked for initial requirement. Further, information pertain to No. of additional sites mentioned in Section A: Introduction and Disclaimer under clause A.1 introduction.
	35	3.13	Pest Control once in every month and should be reported to the Bank through mobile based application.	Pest control by using rodent material (provided by successful bidder) should be done at site and report for the same should be shared with Bank's Team.
	35	E.3 Maintenance of the ATM cabins and site surroundings by roaming beat marshal - 3.9	Deep cleaning of ATM sites once in a week	Cleaning by using cleaning liquid material (provided by successful bidder) to be used at site.

Bank Clarification

Sl.no	Page	Point/ Section	Clarification point as stated in the tender document	Bank's Responses / Clarification
	16	B.7	Bid, Security/Earnest Money deposit, cost of RFP and Performance Bank Guarnatee	<p>Addition of point in Section B.7.1.4: "The EMD can be exempted on submission of valid certificate of registration from National Small Industries Corporation (NSIC)/MSME/KVIC/SSI, etc.</p> <p>The units registered under Single Point Registration Scheme of NSIC are eligible to get the benefits under "Public Procurement Policy for Micro & Small Enterprises Order 2012" as notified by the Government of India, Ministry of Micro, Small & Medium Enterprises, New Delhi vide Gazette notification dated 26.03.2012</p> <p>i. Issue of tender sets free of cost, ii. Exemption from payment of Earnest Money Deposit (EMD), iii. In tender, participating MSEs quoting price within price band of L1+15 percent shall also be allowed to supply to supply a portion upto 20% of requirement by bringing down their price to L1 Price where L1 is non MSEs".</p> <p>Further, Point no. B.8.1, B.8.2 and B.8.3 may be treated as B.7.1, B.7.2 and B.7.3 respectively.</p>
	29	Stage 4- Techno commercial -	Final score will be calculated as per the formula given below-Final score = (Tvendor)*70+ (Clow/CVendor)*0.30	Formula to calculate final score = (Tvendor)*0.70+ (Clow/CVendor)*30
	31	Stage 4- Techno commercial	Bidder, who is found successful in techno-commercial, will be selected and contract for installation of Comprehensive Centrally Monitored Electronic Surveillance system for ATM /e-Lobby / Express Lobby installations of Bank of Baroda on OPEX Model Phase II.	<p>Point may be treated as:</p> <p>L1 and L2 bidder will be selected based on Final score obtained in tecno-commercial evaluation and contract will be awarded for installation of Comprehensive Centrally Monitored Electronic Surveillance system for ATM / e-Lobby / Express Lobby installations of Bank of Baroda on OPEX Model Phase II.</p>

	31	Stage 3- Commercial Evaluation:	1. Installation of any software solution required by the bidder /s for TSS.	Point may be treated as: Installation of any software solution required by the bidder /s related to esurveillance.
	33	Section E: Scope of Work	(At onsite ATMs, depending upon ground situation, the area of surveillence extending on to some part of the Branch or the whole Branch would be covered under the same package).	Point may be treated as: "(At onsite ATMs, depending upon ground situation, the area of surveillence will cover some part of ATM site within Branch premise under the same package".
	33	Section E: Scope of Work	E.3: Scope of beat marshal	Addition of point in section E.3. 3.20 "Minimum cluster size for beat marshal should be minimum 1 beat marshal for maximum 5 sites within 5 KM of range".
	34	E.1 Event Based Surveillance activities	The Bank may shift its ATMs during the contract period. In these cases, the bidder has to shift the same equipment to the new location.	Point may be treated as: The Bank may shift its ATMs during the contract period. In these cases, the bidder has to shift the same equipment to the new location and make e-surveillance system live within 7 days.
	36	E.6 Preventive Maintenance - 6.1	The Service Provider shall carry out preventive maintenance once in a monthly/quarterly in consultation with BOB's team during the warranty period. Preventive Maintenance will include replacement of worn-out parts, checking through diagnostic software etc	Point may be treated as: Preventive maintenance should be done once in a quarter.
	36	E.9 Project Distribution/Allot ment	Entire procurement of sites will be split between two bidders offering the best commercial quote in the ratio of 60:40.The bidder with lowest quote (L1) will get 60% of the order and the next lowest bidder (L2) will get 40% of the order provided L2 bidder matches all the rates quoted by L1 bidder.	Point may be treated as: Entire procurement of sites will be split between two bidders in the ratio of 60:40.The bidder with highest final score (L1) will get 60% of the order and the next highest final score (L2) will get 40% of the order provided L2 bidder matches all the rates quoted by L1 bidder.

	39	11.2.2 In case any of the equipments installed at the site is Non-operational –	Duration for which the e-surveillance equipment is Non-Functional in a day >1 hrs to <=4 hrs Rs. 300 >4 hrs to <=8 hrs Rs.400 >8 hrs to <=16 hrs Rs.500 >16 hrs to <=24 hrs Rs.600 Beyond 24 hrs Rs.700	Point may be treated as: Duration for which the e-surveillance equipment is Non-Functional in a day >24 hrs Rs. 500
	44	Annexure 2 Eligibility criteria	Bidder should be a registered company in India under Company Act 1956/ 2013 and – 1. Should have been in the business of e-Surveillance in India for at least 3 years as on 30-09-2019. 2. Should have a tangible positive net worth of minimum Rs. 5 Crores in each of the Financial Year ending 31-03-2017, 31-03-2018 and 31-03-2019. 3. Should have annual turnover of minimum 10.00 Crore from e-Surveillance activity in each of the Financial Year ending 31-03-2017, 31-03-2018 and 31-03-2019.	Point may be treated as: Bidder should be a registered company in India under Company Act 1956/ 2013 and – Should have been in the business of e-Surveillance in India for at least 3 years as on 30-09-2019. Should have a tangible positive net worth of minimum Rs. 3 Crores in each of the Financial Year ending 31-03-2017, 31-03-2018 and 31-03-2019. Should have annual turnover of minimum 10.00 Crore from e-Surveillance activity in any of the Financial Year ending 31-03-2017, 31-03-2018 and 31-03-2019.
	69	Commercial Bid	L1 will be declared solely based on Total Cost quoted by the bidder.	line will be treated as deleted
All other terms and conditions of the RFP will remain unchanged.				