

Clause in RFP

Sr No	Clause in RFP	Clarifications/ Changes made
1	Annexure 02 - Eligibility Criteria C. Experience & Support Infrastructure 1. The Bidder should have supplied not less than 15,000 no's of android based tablet of the proposed OEM make in last 3 years to various branches / offices of Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India.	Annexure 02 - Eligibility Criteria C. Experience & Support Infrastructure 1.The Bidder / OEM should have supplied not less than 5,000 no's of android based tablet of the proposed OEM make in last 3 years to various branches / offices of Commercial Banks / Financial Institutions / PSUs / Govt. Organizations in India.
2	Annexure 02 - Eligibility Criteria C. Experience & Support Infrastructure 3. The proposed product's OEM should have min. 1000+ Service Centre covering all the states places in India.	Annexure 02 - Eligibility Criteria C. Experience & Support Infrastructure 3. The proposed product's OEM should have min. 500+ Service Centre covering all major states places in India. In case Service Centre of the OEM is not present in all the states of India then an undertaking to be provided by the OEM stating that direct support would be provided by the OEM in all places in India whenever desired by the Bank.

Addendum to the following Annexures:

- a) Annexure 11 (A) – Technical Specification of Android based Tablet (8 inch category)
- b) Annexure 11 (B) – Technical Specification of Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card).
- c) Annexure 15 (B) – Commercial Bid Format for Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card)

d) Annexure 16 (B) – Masked Commercial Bid Format for Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card)

All other Terms & Conditions are same as per our RFP No: BCC:IT:PROC:109:59 dated 1st August 2017 for Request for Proposal - Rate Contract for Procurement of Android based Tablets.

Annexure 11 (A) – Technical Specification of Android based Tablet (8 inch category)

Android based Tablet (8 inch)		Complied	
HARDWARE	Make & Model of Tablet PC – _____	Y/N	If No. Remarks
CPU	Min. 1.2 Ghz Quad Core or higher.		
DISPLAY	8" Screen Size with capacitive touchscreen & Multitouch, 16M Colors Display		
RESOLUTION	Min. 1024 x 768		
CHIPSET	Latest class compatible chipset		
RAM	Min. 2 GB		
INTERNAL MEMORY	Min. 16 GB		
MEMORY EXPANDABILITY	Expandable to Min. 64 GB		
CAMERA	Primary – Min. 5 MP with Auto Focus, Secondary - Min 2.0 MP		
DATA CONNECTIVITY	LTE, WLAN, Bluetooth 4.0, micro USB v2.0, GPS.		
BATTERY	Min. 4000 mAh Li - ion Battery		
SOUND	Loudspeaker, 3.5 mm jack		
OTG ENABLE	Yes		
TABLET CERTIFICATIONS	RoHS, FCC, CE and BIS		
TABLET WIEGHT (in Grams)	Max. 500 grams		
BIOMETRIC FINGER SCANNER COMPATIBILITY	The tablet should have provision and compatibility for attaching STQC Certified Biometric Finger Print Scanner		
ACCESSORIES	AC Adapter, micro USB to USB Cable, Datacable.		
OPERATING SYSTEM	Android OS Kitkat 5.0 or higher		
WARRANTY	1 Year Comprehensive Warranty Support		

Annexure 11 (B) – Technical Specification of Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card).

Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card)		Complied	
HARDWARE	Make & Model of Tablet PC – _____ Make and Model of Tablet Jacket - _____ Make & Model of Thermal Printer - _____ Make & Model of Pinpad Device - _____	Y/N	If No. Remarks
CPU	Min. 1.2 Ghz Quad Core or higher.		
DISPLAY	8" Screen Size with capacitive touchscreen & Multitouch, 16M Colors Display		
RESOLUTION	Min. 1024 x 768		
CHIPSET	Latest class compatible chipset		
RAM	Min. 2 GB		
INTERNAL MEMORY	Min. 16 GB		
EXPANDABILITY	Expandable to Min. 64 GB		
CAMERA	Primary – Min. 5 MP with Auto Focus & Flash, Secondary - Min 2.0 MP		
DATA CONNECTIVITY	LTE, WLAN, Bluetooth 4.0, micro USB v2.0, GPS.		
BATTERY	Min. 4000 mAh Li - ion Battery of Android based Tablet. Separate charging port other than micro - USB Separate battery for peripheral jacket with minimum 8 hours of continuous operation.		
SOUND	Loudspeaker, 3.5mm jack		
OTG ENABLE	Yes		
TABLET CERTIFICATIONS	RoHS, FCC, CE and BIS		
INTEGRATED BIOMETRIC FINGERPRINT SCANNER	The device should be single embedded unit with Biometric Finger Scanner. The Biometric Finger Scanner should have following technical requirement: • Fingerprint template Compliance for minutiae data - ISO 19794(2) • Fingerprint template Compliance for image		

	<p>resolution - ISO 19794(4)</p> <ul style="list-style-type: none"> • Image Acquisition Requirements - FBI – PIV • Scan resolution pixels/centimeter (ppcm) – 197 • Scan resolution pixels/inch (ppi) – 500 • Pixel depth (bits) – 8 • Dynamic range (gray levels) – 200 • Certification - Latest STQC Certification • Enrolment and Verification (other than just the image of the finger being captured) – Optical • Impression type - Optical Sensor • Light source dependability – No • Image acquisition and storage - As per UIDAI / RBI guidelines • Power – In build with Tablet • Firm level Encryption - As per the Aadhar Registered Devices Technical Specification 2014 • The final digital template (minutiae) should be in ISO 19794-2 format and the fingerprint image in ISO 19794-4 format • Biometric Device has to comply as per UIDAI guidelines No. K-11020/44 /2012-UIDAI (Auth-I) for Level0 / Level1 specifications. 		
INTEGRATED THERMAL PRINTER	<p>Integrated Thermal Printer with:</p> <ul style="list-style-type: none"> • 2" Line Thermal Dot Printer • Support for multiple fonts (24 or 48 characters per line), Bar code and graphics • Minimum resolution = 0.125mm dots (8 dots/mm or 203 dpi) • Effective printing area = 48mm • Print speed minimum 70 mm/second 		
PIN PAD	<p>Bluetooth connected Pin Pad device with Tablet:</p> <ul style="list-style-type: none"> • Magstripe reader and contact card reader - ISO triple-track 1/2/3, bi-directional, high-coercively • Smart Card Reader (For Chip based Debit Card / Credit Card) • Security – MK/SK, Fixed, DUKPT DES, 3DES, RSA encryption • TMK/TPK support with all keys remote downloads capability • UKPT / DUKPT capability • PCI (Payment Card Industry) PED (Pin 		

	Entry Device) PTS 3.x EMV L1 & L2 <ul style="list-style-type: none"> • EMV Level 1 & 2 Certified • Capable to read Rupay Based Card • Micro USB/Bluetooth • Battery of Pinpad device should have capability of Min. 6 hours of continuous operation. 		
ACCESSORIES	AC Adapter, micro USB to USB Cable, OTG cable.		
OPERATING SYSTEM	Android OS Kitkat 5.0 or higher		
WARRANTY	1 Year Comprehensive Warranty Support including Bio Metric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader (Pin pad) & jacket. Warranty of Bio Metric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader & jacket to be covered by OEM.		

Annexure 15 (B) – Commercial Bid Format for Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card)

HW Particulars	Quantity	Unit Rate (in Rs.)	Total Amount (in Rs.)	GST (%)	GST Amount	HSN / SAC Code
Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card) as per Technical Specification Annexure – 11 (B)	300	0.00	0.00	0.00	0.00	0
Other Charges (If any)*	x	0.00	0.00	0.00	0.00	XXX
Total Cost of Ownership of 300 Android based Tablets with 1 Year Warranty (in Rs.)			0.00	xxx		

Note:

- The Quantity mentioned here is indicative and Bank reserves the right to alter the quantity from 10% to 100% as per its requirement. In the case of additional requirements desired by the Bank in next 6 months from the date of last purchase order during the rate contract, over and above the quantity mentioned in this RFP the rates will remain valid.
- For each of the above items provided the vendor is required to provide the cost for every line item where the vendor has considered the cost in BOM.
- The vendor needs to clearly indicate if there are any recurring costs included in the above bid and quantify the same. In the absence of this, the vendor would need to provide the same without any charge. Vendor should make no changes to the quantity.
- If the cost for any line item is indicated as zero then it will be assumed by the Bank that the said item is provided to the Bank without any cost.
- All Deliverables to be supplied as per RFP requirements provided in the tender
- The Service Charges need to include all services and other requirement as mentioned in the RFP
- The vendor has to make sure all the arithmetical calculations are accurate. Bank will not be held responsible for any incorrect calculations.
- Prices quoted by the Vendor should be inclusive of all taxes, duties, levies etc. except GST. GST will be paid at actuals. The Vendor is expected to provide the GST amount and GST percentage in both the commercial and masked bids (without amounts being submitted in the technical response). There will be no price escalation for during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
- All the commercial value should be quoted in Indian Rupees.
- Further, we confirm that we will abide by all the terms and conditions mentioned in the Request for Proposal document.

Authorized Signatory
Name:
Designation:
Vendor's Corporate Name

Annexure 16 (B) – Masked Commercial Bid Format for Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card)

HW Particulars	Quantity	Unit Rate (in Rs.)	Total Amount (in Rs.)	GST (%)	GST Amount	HSN / SAC Code
Android based Tablet (8 inch category with embedded Biometric Finger Print Scanner, Thermal Printer and Magnetic & Smart Card Reader for Debit / Credit Card) as per Technical Specification Annexure – 11 (B)	300	0.00	0.00	0.00	0.00	0
Other Charges (If any)*	x	0.00	0.00	0.00	0.00	XXX
Total Cost of Ownership of 300 Android based Tablets with 1 Year Warranty (in Rs.)			0.00	xxx		

Note:

- The Quantity mentioned here is indicative and Bank reserves the right to alter the quantity from 10% to 100% as per its requirement. In the case of additional requirements desired by the Bank in next 6 months from the date of last purchase order during the rate contract, over and above the quantity mentioned in this RFP the rates will remain valid.
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- If the cost for any line item is indicated as zero then it will be assumed by the Bank that the said item is provided to the Bank without any cost.
- All Deliverables to be supplied as per RFP requirements provided in the tender
- The Service Charges need to include all services and other requirement as mentioned in the RFP
- The vendor has to make sure all the arithmetical calculations are accurate. Bank will not be held responsible for any incorrect calculations.
- Prices quoted by the Vendor should be inclusive of all taxes, duties, levies etc. except GST. GST will be paid at actuals. The Vendor is expected to provide the GST amount and GST percentage in both the commercial and masked bids (without amounts being submitted in the technical response). There will be no price escalation for during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
- All the commercial value should be quoted in Indian Rupees.
- Further, we confirm that we will abide by all the terms and conditions mentioned in the Request for Proposal document.

Authorized Signatory
Name:
Designation:
Vendor's Corporate Name