

### **Important Dates**

#	Particulars	Timeline		
5	Last Date of Submission of RFP	3.00 PM on 27 <sup>th</sup> September, 2019		
	Response (Closing Date)	Mode: Online		
		URL: https://bobtenders.abcprocure.com		
6	Eligibility Cum Technical Bid	3:30 PM on 27 <sup>th</sup> September, 2019		
	Opening Date	Mode: Online		
		URL: https://bobtenders.abcprocure.com		

### Clause in RFP

Sr No.	Clause in RFP	Clarifications/ Changes made
-	Clause in RFP 1.7 Payment Terms Implementation Cost and Software cost - Bank clearly desires to go for Opex cost model for the Testing CoE Implementation Cost and Software cost under testing CoE setup cost. Testing CoE Implementation Cost and Software cost will be paid by the Bank on a quarterly in arrears basis in 11 equal payouts starting from second quarter onwards. This is because the first quarter of contract period are considered as	Clarifications/ Changes made 1.7 Payment Terms Software Licenses Cost (Bank will release the payment for the actual software Licenses availed as per the cost provided by the bidder for proposed tools and other deliverables in Annexure 11(a). Bank will on its sole discretion may avail the full or part of the software licenses or Services during the contract period) 100% of the license cost on delivery of Software Licenses plus applicable GST at actuals. The required documents to be
1	<ul> <li>Contract period are considered as implementation timeline, so is not considered under payouts.</li> <li>Transition Cost - transition costs will be paid only in the last quarter of the contract period on complete knowledge transfer including testing infrastructure (software) comprehensive documentation is assumed during transfer. The transition cost will be payable on submission of transaction sign off from the Bank's Project / Operation Manager.</li> <li>Payment terms against any other cost will be linked with one of above payment term or will be decided by Bank as per the nature of deliverable.</li> </ul>	<ul> <li>at actuals. The required documents to be provided along with original invoice:</li> <li>✓ Original delivery Challans dully stamped and signed by the Bank Official.</li> <li>✓ Original receipt of GST wherever applicable.</li> <li>Implementation Cost - Bank clearly desires to go for Opex cost model for the Testing CoE Implementation Cost under testing CoE setup cost. Testing CoE Implementation Cost will be paid by the Bank on a quarterly in arrears basis in 11 equal payouts starting from second quarter onwards. This is because the first quarter of contract period are considered as implementation timeline, so is not considered under payouts.</li> </ul>



Sr No.	Clause in RFP	Clarifications/ Changes made
	•••••	<b>Deleted.)</b> Payment terms against any other cost will be linked with one of above payment term or will be decided by Bank as per the nature of deliverable.

#### Addendum to the following Annexure:

#### 1. Annexure 01–Scope of Work

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:111:36 Dated 20<sup>th</sup> August 2019 for Request for Proposal for selection of service provider for setting up testing Center Of Excellence and Subsequent Addendum.



## **Annexure 01 - Table of Contents**

### Eligibility cum Technical Bid envelope to contain the following

#	Section Heading	Performa Given
1.	Eligibility criteria compliance with bidder comments	Annexure 02
2.	Application Money Transaction Details	Annexure 03
3.	Bid Security Letter	Annexure 04
4.	Bid Security (Earnest Money Deposit) Or Bid Security Form (Earnest Money Deposit in the form of Bank Guarantee)	Bidder to provide Transaction Details Or DD Or Annexure 05
5.	Undertaking from the bidder	Annexure 06
6.	Conformity Letter	Annexure 08
7.	Executive Technical Summary	Bidder to provide
8.	Technical Proposal: The proposal based on Technical Specification compliance should be submitted with pages properly numbered, each page signed and stamped.	Vendor to provide covering all the scope mentioned in Annexure 09
9.	Copy of the tender document along with annexures and addendum duly sealed and signed on all the pages of the document / digitally signed tender document.	Bidder to provide
10.	Masked price bid (Please note that the masked price bid should be exact reflection of the commercial bid except that the masked price bid <u>should not contain any financial</u> <u>information) &amp; – Masked Software / Tool bifurcation sheet</u> (WITHOUT COST)	Annexure 12 & Annexure 12 (a)
11.	Integrity Pack	Annexure 14
12.	Technical Proposal complying requirement mentioned in Annexure 9	Bidder to Provide
13.	TCoE requirement compliance requirement	Annexure 9
14.	Sizing Requirement	Annexure 18
15.	Detailed Bill of Material of deliverables (Including proposed Software Licenses)	Annexure 19
16.	Undertaking from OEM	Annexure 20
17.	Undertaking for Information Security	Annexure 21
18.	Letter of authorization from the company authorizing the person to sign the tender response and related documents.	Bidder to provide



#	Section Heading	Performa Given
19.	A certified copy of the resolution of Board, authenticated by Company Secretary/Director, authorizing an official/s of the company or a Power of Attorney copy to discuss, sign agreements/contracts with the Bank.	Bidder to provide

Commercial Bid (Annexure 11 & Annexure 11 (a) – Software / Tool cost bifurcation sheet) must be sealed and singed by authorized signatory and must be encrypted through E-signer tool available on the portal https://bobtenders.auctiontiger.net. The Commercial bid submission as part of the RFP response without encryption are liable to be rejected.

Authorized Signatory Name: Designation: Bidder's Corporate Name Address Email and Phone # Date:



## Annexure 11 – Commercial Bid

Amount in INR

A	A. Testing CoE Setup Cost					
S. No.		Particular				
1	Testing CoE Implementation Co and design documents, SOPs,	0.00				
2	Software Cost (If any) *				0.00	
S. No	Particular	Total Cost for 3 Years				
3	Software ATS Cost (if Any)***	0.00				
A. To	tal Testing CoE Setup Cost	0.00				

В	B. Testing Cost (For a period of 3 years)						
S. No	Job Roles**	Projected mandays requirement for a period of 3 Years		Unit manday cost		Total Cost (WxY)+(XxZ)	
		Onsite Mandays# (W)	Offsite mandays# (X)	Onsite (Y)	Offsite (Z)		
1	TCoE Lead	700	300	0.00	0.00	0.00	
2	Quality Lead	700	300	0.00	0.00	0.00	
3	Junior Software Test Engineer (Automation)	4,000	1,500	0.00	0.00	0.00	
4	Senior Software Test Engineer(Automation)	1,500	1,000	0.00	0.00	0.00	



5	Junior Software Test Engineer	9,000	4,000	0.00	0.00	0.00
6	Senior Software Test Engineer	4,500	2,000	0.00	0.00	0.00
7	Test Delivery Manager	700	300	0.00	0.00	0.00
8	SMEs	2,000	1,000	0.00	0.00	0.00
B. To	B. Total Testing Cost					0.00

S. No.	Particular	Total Cost
1	Total Testing CoE Setup Cost (A)	0.00
2	Total Testing Cost (B)	0.00
Total	Project Cost (A)+(B)	0.00

### Annexure 11 (a) – Software / Tool cost bifurcation sheet

S.	Particular (Software /Tools)	License Type	Description	Cost
No.				
1				
2				
3				

Note:

- a) \*\*Please refer Annexure 15 of RFP for roles and baseline profile.
- b) All transition costs will be paid only in the last quarter of year 3. Complete knowledge transfer including testing infrastructure (software) comprehensive documentation is assumed during transfer.
- c) Projected man-days mentioned above are for TCO calculation purpose. Bank will utilized the man-days as per Bank's



requirement on the Unit resource cost. However, during the contract period Bank have discretion to avail the man man-days service 25% over the quantity mentioned above.

- d) \*\*\*Bidder should propose software / tools to undertake the detailed scope mentioned in the RFP. For the TCO purpose bidder may consider the list of applications provided as part of the RFP and team of 50 core testing members. However, Bank will on its sole discretion may avail the full / part of the softwares during the contract period.
- e) Bidder need to provide the bifurcated cost sheet for proposed tools and other deliverables as Annexure 11(a) along with the commercial bid. The list should include all supported open source / licensed software as part of the proposal.
- f) Bidder should not consider tools for application security testing and usability testing.
- g) #Onsite Bank Premises in Mumbai / Hyderabad. Bank will made the necessary arrangement for the infrastructure i.e. workstation, network etc. at onsite location.

#Offsite - Bidders Premises other than Bank's location. Bidder have to make the necessary arrangement for the infrastructure i.e. workstation, network etc. at offsite location.

#### General Terms & Conditions:

- a. The vendor needs to clearly indicate if there are any recurring costs included in the above bid and quantify the same. In the absence of this, the vendor would need to provide the same without any charge. Vendor should make no changes to the quantity.
- b. The Service Charges need to include all services and other requirement as mentioned in the RFP.
- c. All Quoted Commercial Values should comprise of values only upto 2 decimal places. Bank for evaluation purpose will consider values only upto 2 decimal places for all calculations & ignore all figures beyond 2 decimal places.
- d. For each of the above items provided, vendor is required to provide the cost for every line item where the vendor has considered the cost.
- e. All the commercial value should be quoted in Indian Rupees & shall be all inclusive of taxes excluding GST. GST will be paid extra as per actuals. The Vendor is expected to provide the GST amount and GST percentage in both the commercial and masked bids (without amounts being submitted in the technical response). There will be no price escalation for during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
- f. If the cost for any line item is indicated as zero then it will be assumed by the Bank that the said item is provided to the Bank without any cost.
- g. All deliverables to be supplied as per tender requirements provided in the tender.



- h. The vendor has to make sure all the arithmetical calculations are accurate. Bank will not be held responsible for any incorrect calculations.
- i. Bank will deduct applicable TDS, if any, as per the law of the land.

Further, we confirm that we will abide by all the terms and conditions mentioned above & in the tender document. Authorized Signatory

Name:

Designation:

Vendor's Corporate Name:

Co. Seal



# Annexure 12 – Masked Commercial Bid

Amount in INR

A	A. Testing CoE Setup Cost					
S. No.	Particular				Total Cost	
1	Testing CoE Implementation Co and design documents, SOPs,	0.00				
2	Software Cost (If any) *				0.00	
S. No	Particular	Particular Year 1 Cost Year 2 Cost Year 3 Cost				
3	Software ATS Cost (if Any)***	0.00				
A. To	tal Testing CoE Setup Cost	0.00				

B	B. Testing Cost (For a period of 3 years)						
S.	Job Roles**	Projected mandays requirement for a period of 3 Years		Unit manday cost		Total Cost (WxY)+(XxZ)	
No		Onsite Mandays# (W)	Offsite mandays# (X)	Onsite (Y)	Offsite (Z)		
1	TCoE Lead	700	300	0.00	0.00	0.00	
2	Quality Lead	700	300	0.00	0.00	0.00	
3	Junior Software Test Engineer (Automation)	4,000	1,500	0:00	0.00	0.00	
4	Senior Software Test Engineer(Automation)	1,500	1,000	0.00	0.00	0.00	
5	Junior Software Test	9,000	4,000	0.00	0.00	0.00	



	Engineer					
6	Senior Software Test Engineer	4,500	2,000	0.00	0.00	0.00
7	Test Delivery Manager	700	300	0.00	0.00	0.00
8	SMEs	2,000	1,000	0.00	0.00	0.00
B. To	0.00					

S. No.	Particular	Total Cost
1	Total Testing CoE Setup Cost (A)	0.00
2	Total Testing Cost (B)	0.00
Total	Project Cost (A)+(B)	0.00

## Annexure 12 (a) – Software / Tool bifurcation sheet (WITHOUT COST)

S.	Particular (Software /Tools)	License Type	Description	Cost
No.				
1				
2				
3				

Note:

- a) \*\*Please refer Annexure 15 of RFP for roles and baseline profile.
- b) All transition costs will be paid only in the last quarter of year 3. Complete knowledge transfer including testing infrastructure (software) comprehensive documentation is assumed during transfer.
- c) Projected man-days mentioned above are for TCO calculation purpose. Bank will utilized the man-days as per Bank's



requirement on the Unit resource cost. However, during the contract period Bank have discretion to avail the man man-days service 25% over the quantity mentioned above.

- d) \*\*\*Bidder should propose software / tools to undertake the detailed scope mentioned in the RFP. For the TCO purpose bidder may consider the list of application provided as part of the RFP and team of 50 core testing members. However, Bank will on its sole discretion may avail the full / part of the softwares during the contract period.
- e) Bidder need to provide the bifurcated sheet (WITHOUT COST) for proposed tools and other deliverables as Annexure 12(a) along with the Masked commercial bid. The list should include all supported open source / licensed software as part of the proposal.
- f) Bidder should not consider tools for application security testing and usability testing.
- g) #Onsite Bank Premises in Mumbai / Hyderabad. Bank will made the necessary arrangement for the infrastructure i.e. workstation, network etc. at onsite location.

#Offsite - Bidders Premises other than Bank's location. Bidder have to make the necessary arrangement for the infrastructure i.e. workstation, network etc. at offsite location.

General Terms & Conditions:

- j. The vendor needs to clearly indicate if there are any recurring costs included in the above bid and quantify the same. In the absence of this, the vendor would need to provide the same without any charge. Vendor should make no changes to the quantity.
- k. The Service Charges need to include all services and other requirement as mentioned in the RFP.
- I. All Quoted Commercial Values should comprise of values only upto 2 decimal places. Bank for evaluation purpose will consider values only upto 2 decimal places for all calculations & ignore all figures beyond 2 decimal places.
- m. For each of the above items provided, vendor is required to provide the cost for every line item where the vendor has considered the cost.
- n. All the commercial value should be quoted in Indian Rupees & shall be all inclusive of taxes excluding GST. GST will be paid extra as per actuals. The Vendor is expected to provide the GST amount and GST percentage in both the commercial and masked bids (without amounts being submitted in the technical response). There will be no price escalation for during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.
- o. If the cost for any line item is indicated as zero then it will be assumed by the Bank that the said item is provided to the Bank without any cost.



- p. All deliverables to be supplied as per tender requirements provided in the tender.
- q. The vendor has to make sure all the arithmetical calculations are accurate. Bank will not be held responsible for any incorrect calculations.
- r. Bank will deduct applicable TDS, if any, as per the law of the land.

Further, we confirm that we will abide by all the terms and conditions mentioned above & in the tender document. Authorized Signatory

Name:

Designation:

Vendor's Corporate Name:

Co. Seal