

Important Dates

#	Particulars	Timeline
5	Last Date of Submission of RFP Response (Closing Date)	3.00 PM on 23 th September, 2019 Mode: Online URL: https://bobtenders.abcprocure.com
6	Eligibility Cum Technical Bid Opening Date	3:30 PM on 23 th September, 2019 Mode: Online URL: https://bobtenders.abcprocure.com

Clause in RFP

Sr No.	Clause in RFP	Clarifications/ Changes made
1	Annexure 02 - Eligibility Criteria B. Financial 1. The Bidder must have registered a turnover of Rs.100 Crores or above (from Indian Operations only) in each year during the last three completed financial years -2016-17, 2017-18 and 2018-19* (Not inclusive of the turnover of associate companies)	Annexure 02 - Eligibility Criteria B. Financial 1.The Bidder must have registered a turnover of Rs100 Crores or above (from Indian Operations only) in each year during the last three completed financial years -2016-17, 2017-18 and 2018-19* (Not inclusive of the turnover of associate companies) <i>The below clause is applicable for bidders who fall under the category of Micro & Small Enterprise (MSEs) or Start-ups (Necessary valid documentary proof certifying the bidder as an MSE or a Start-up needs to be submitted by the bidder)</i> <i>The Bidder must have registered a turnover of Rs.10 Crores or above (from Indian Operations only) in each year during the last three completed financial years – 2016-17, 2017-18 and 2018-19* (Not inclusive of the turnover of associate companies)</i>
2	C. Experience & Support Infrastructure 1. Bidder should have provides testing services for a Bank (which has a minimum Business Mix (Advances + Deposits of 1,00,000	C. Experience & Support Infrastructure 1. Bidder should have provided testing services for a Bank (India/ Global) (which has a minimum Business Mix (Advances + Deposits of 1,00,000 Cr.) through Indian facility . The services must include 3 out of

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	Cr.) in India. The services must include 3 out of 5 applications as mentioned below: Core Banking, Internet Banking, Mobile Banking, Payment Systems (NEFT/ RTGS / IMPS / Cards / UPI/ CTS, Any two), RBO Back-office	5 applications as mentioned below Core Banking, Internet Banking, Mobile Banking , Payment Systems (NEFT/ RTGS / IMPS / Cards / UPI/ CTS, Any two), RBO Back-office
3	3.7 Other RFP Requirements 3.7.12 The Bidder shall perform its obligations under this Tender as an independent contractor, and may engage subcontractors to perform any of the Deliverables or Services with prior permission from Bank. Neither this Tender nor the Bidder's performance of obligations under this Tender shall create an association, partnership, joint venture, or relationship of principal and agent, master and servant, or employer and employee, between the Bank and the Bidder or its employees, subcontractor; and neither Party shall have the right, power or authority (whether expressed or implied) to enter into or assume any duty or obligation on behalf of the other Party 3.7.13 The Bidder shall solely be responsible for all payments (including any statutory payments) to its employees and / or sub-contractors and shall ensure that at no time shall its employees, personnel or agents hold themselves out as employees or agents of the Bank, nor seek to be treated as employees of the Bank for	3.7 Other RFP Requirements 3.7.12 The Bidder shall perform its obligations under this Tender as an independent contractor, and may engage subcontractors to perform any of the Deliverables or Services with prior permission from Bank. Neither this Tender nor the Bidder's performance of obligations under this Tender shall create an association, partnership, joint venture, or relationship of principal and agent, master and servant, or employer and employee, between the Bank and the Bidder or its employees, subcontractor; and neither Party shall have the right, power or authority (whether expressed or implied) to enter into or assume any duty or obligation on behalf of the other Party 3.7.13 The Bidder shall solely be responsible for all payments (including any statutory payments) to its employees and / or sub-contractors and shall ensure that at no time shall its employees, personnel or agents hold themselves out as employees or agents of the Bank, nor seek to be treated as employees of the Bank for any purpose, including claims of entitlement to fringe benefits provided by the Bank, or for any kind of income or benefits. The Bidder alone shall file all applicable

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	<p>any purpose, including claims of entitlement to fringe benefits provided by the Bank, or for any kind of income or benefits. The Bidder alone shall file all applicable tax returns for all of its personnel assigned hereunder in a manner consistent with its status as an independent contractor of services; and the Bidder will make all required payments and deposits of taxes in a timely manner.</p> <p>.....</p> <p>.....</p>	<p>tax returns for all of its personnel assigned hereunder in a manner consistent with its status as an independent contractor of services; and the Bidder will make all required payments and deposits of taxes in a timely manner.</p> <p>.....</p> <p>.....</p>
4	<p>4.General Terms and Conditions</p> <p>.....</p> <p>4.8 Confidentiality</p> <p>.....</p> <p>f. Bidder hereby unconditionally agrees and undertakes that it and its employees shall not disclose the terms and conditions of the Empanelment Agreement/ Work Order or any other oral or written information which may contain, hold or bear confidential information or disclose the information submitted by BOB under any other Agreement to any third party unless such disclosure is mandatorily required by law or if it is required necessarily to be disclosed to any other agency/subcontractor or the like for the purpose of performing any of its obligations under the contract</p> <p>.....</p> <p>.....</p>	<p>4.General Terms and Conditions</p> <p>.....</p> <p>4.8 Confidentiality</p> <p>.....</p> <p>f. Bidder hereby unconditionally agrees and undertakes that it and its employees shall not disclose the terms and conditions of the Empanelment Agreement/ Work Order or any other oral or written information which may contain, hold or bear confidential information or disclose the information submitted by BOB under any other Agreement to any third party unless such disclosure is mandatorily required by law or if it is required necessarily to be disclosed to any other agency/subcontractor or the like for the purpose of performing any of its obligations under the contract</p> <p>.....</p> <p>.....</p>
5	<p>4.General Terms and Conditions</p> <p>.....</p> <p>4.16 Indemnity</p> <p>.....</p>	<p>4.General Terms and Conditions</p> <p>.....</p> <p>4.16 Indemnity</p> <p>.....</p>

Sr No.	Clause in RFP	Clarifications/ Changes made
	<p>.....</p> <ul style="list-style-type: none"> ▶ claims made by employees or subcontractors or subcontractors' employees, who are deployed by the Bidder, against the Bank; and/or ▶ claims arising out of employment, non-payment of remuneration and non-provision of statutory benefits by the Bidder to its employees, its agents, contractors and sub-contractors <p>.....</p> <ul style="list-style-type: none"> ▶ Negligence or gross misconduct attributable to the Bidder or its employees or sub-contractors <p>.....</p>	<p>.....</p> <ul style="list-style-type: none"> ▶ claims made by employees of subcontractors or subcontractors' employees, who are deployed by the Bidder, against the Bank; and/or ▶ claims arising out of employment, non-payment of remuneration and non-provision of statutory benefits by the Bidder to its employees, its agents, contractors and sub-contractors <p>.....</p> <ul style="list-style-type: none"> ▶ Negligence or gross misconduct attributable to the Bidder or its employees or sub-contractors <p>.....</p>
6	<p>4.General Terms and Conditions</p> <p>.....</p> <p>4.21Limitation of Liability</p> <p>.....</p> <p>Bidder's liability in case of claims against the Bank resulting from Willful Misconduct or Gross Negligence of Bidder, its employees and Subcontractors or from infringement of patents, trademarks, copyrights or such other Intellectual Property Rights or breach of confidentiality obligations shall be unlimited.</p> <p>.....</p>	<p>4.General Terms and Conditions</p> <p>.....</p> <p>4.21Limitation of Liability</p> <p>.....</p> <p>Bidder's liability in case of claims against the Bank resulting from Willful Misconduct or Gross Negligence of Bidder, its employees and Subcontractors or from infringement of patents, trademarks, copyrights or such other Intellectual Property Rights or breach of confidentiality obligations shall be unlimited.</p> <p>.....</p>
7	<p>2. Evaluation process</p> <p>.....</p> <p>The vendor needs to achieve a cut – off score of 70 marks in this evaluation stage to be qualified for commercial bid opening. Only those vendors who achieve the specified cut – off scores would be short-listed for Commercial Bid Evaluation.</p>	<p>2. Evaluation process</p> <p>.....</p> <p>The vendor needs to achieve a cut – off score of 80 marks in this evaluation stage to be qualified for commercial bid opening. Only those vendors who achieve the specified cut – off scores would be short-listed for Commercial Bid Evaluation. The Technical Proposal will be evaluated</p>

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	<p><u>Further the vendor must score a minimum of 80% compliance in Product Demonstration and Technical presentation. Even if the vendor meets the 70 mark cut-off and does not meet this criterion of 80% compliance, the vendor would have deemed not to be meeting the RFP Technical requirements.</u> The Technical Proposal will be evaluated for technical suitability and the criteria for evaluation of technical bids are as under</p> <p>.....</p> <p>.....</p>	<p>for technical suitability as per the Revised Technical Scoring Table*</p> <p>.....</p> <p>.....</p>
8	<p>Annexure 09–Scope of Work</p> <p>.....</p> <p>.....</p> <ul style="list-style-type: none"> ▪ Testing tool licenses should be user / application based. ▪ Initially Bank will provide existing test cases repository mostly in excel format. However that can be taken as initial baseline which need to be reviewed for coverage, completeness and accuracy. <p>.....</p> <p>.....</p>	<p>Annexure 09–Scope of Work</p> <p>.....</p> <p>.....</p> <ul style="list-style-type: none"> ▪ Testing tool licenses should be user / application based. ▪ Initially Bank will provide existing test cases repository mostly in excel format. However that can be taken as initial baseline which need to be reviewed for coverage, completeness and accuracy. ▪ In the event of expiry / termination of the contract all the deliverables including test cases / scripts shall be owned by Bank of Baroda and Bank have right to customized / update as per Bank’s requirement. <p>.....</p> <p>.....</p>
9	<p>Annexure 19 – Bill of Materials</p>	<p>Annexure 19 – Bill of Materials is deleted</p>
10	<p>Application Installation</p>	<p>The term “Application Installation” wherever used in the RFP should be restricted to “Testing Work / Testing Related Tools”.</p>
11	<p>New Clause</p>	<p>1.20 Ownership, Grant and delivery The vendor shall procure and provide a non-exclusive, non-transferable, non-exclusive, non-revocable, perpetual license to the Bank for all the software to be provided as a part of this project. The License for the solution should not be</p>

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		<p>restricted to use case. The Bank can use the solution at any of its branches and locations without restriction and use of software by service providers on behalf of the Bank would be considered as use thereof by the Bank and the software should be assignable / transferable to any successor entity of the Bank.</p> <p>The license shall specifically include right</p> <p>A. To Use. (i) to use the executable code version of the softwares and all Enhancements, Updates and New Versions made available from time to time solely for business operations of the Bank; (ii) to use the Program Documentation for purposes of installing or operating the Programs and supporting the use of the Software by the Bank; (iii) to use the technical Training Materials for purposes of supporting Users; (iv) to use the executable code version of the Software and all Enhancements, Updates and New Version made available from time to time for Test and Development, Training, Near DR, Disaster Recovery Site of the Bank.</p> <p>B. To Copy. (i) to copy the Software that operates on server systems to support the users of the Bank; (ii) to make additional copies of the Program Material for archival, emergency back-up, testing, or disaster recovery purposes; and (iii) to copy the Program Documentation to support its Users.</p> <p>C. To work as interface: (i) to work with other Application Software packages at the Bank as interface; (ii) to allow other application software packages at the Bank to work as interfaces to the Software. If such interfacing requires any modification or change to the Platform, such modification or change has to be carried out by the Vendor free of any additional License charge or fees or expenses.</p>

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		<p>D. The grant of license by the Vendor herein shall be for processing the internal business of the Bank or its permitted affiliates and does not, without limitation, include the rights to reverse engineer, reverse compile or otherwise arrive at the source code of the Software nor does it include the rights to sell, lease, license, sublicense or otherwise transfer, convey or alienate the software for commercial consideration to any person.</p> <p>E. Except as specifically agreed by and between Vendor and Bank, the ownership of all rights, title and interest, including without limitation, all patents, copy right, trade secrets and any other form of intellectual property rights in and to software, any derivative works thereof and enhancements thereto, software and documentation are and shall at all times remain with the Vendor or its Licensors and be the sole and exclusive property of the Vendor or its Licensors. The Bank acknowledges that nothing contained in this Tender and subsequent Agreement shall be construed as conveying by the Vendor or its licensor's title or ownership interest in any licensed software or any derivative works thereof and enhancements thereto. Nothing contained herein shall be construed to preclude the Vendor from owing, using, improving, marketing, including without limitation, licensing to other persons any and all licensed software.</p> <p>F. Rights: The Vendor shall ensure that the software does not infringe third party intellectual property rights. If a third party's claim endangers or disrupts the Bank's use of the software, the Vendor shall be required to, at no further expense, charge, fees or costs to the Bank, (i) obtain a license so that the Bank may continue</p>

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		<p>use of the software in accordance with the terms of this Tender and subsequent Agreement and the license agreement; or (ii) modify the software without affecting the functionality in any manner so as to avoid the infringement; or (iii) replace the software with a compatible, functionally equivalent and non-infringing product; or (iv) refund to the Bank the amount paid for the infringing software and bear the incremental costs of procuring a functionally equivalent software from a third party, provided the option under the sub clause (iv) shall be exercised by the Bank in the event of the failure of the Vendor to provide effective remedy under options (i) to (iii) within a reasonable period which would not affect the normal functioning of the Bank. The Vendor shall have no liability for any claim of infringement based on (i) a claim which continues because of Bank's failure to use a modified or replaced software that is at least functionally equivalent to the software, or the Bank's failure to use corrections, fixes, or enhancements made available and implemented by the Vendor, despite notice of such failure by the Vendor in writing, (ii) any change, not made by or on behalf of the Vendor, to some or all of the software/deliverables supplied by the Vendor or modification thereof, provided the infringement is solely on account of that change ; or (iii) the Bank's continued misuse of some or all of the software/deliverables or any modification thereof despite notice from the Vendor of such misuse in writing.</p> <p>G. Vendor is the Prime Vendor for purposes of all deliverables and services, with the single-point responsibility for the same. Should the softwares provided by the Vendor be</p>

Sr No.	Clause in RFP	Clarifications/ Changes made
		<p>infringing, it would have a serious business impact on the business of the Bank.</p> <p>H. Therefore, the Vendor should take responsibility of its actions. Even if Bank would have used the deliverables before the infringement was noticed, legally each such use constituted infringement and therefore the Vendor is in breach of the Vendor's warranty and obligation.</p>

Revised Technical Scoring Table*

Criteria	Evaluation Parameters	Max Scores
No. of Skilled Employees / Resources (in India) available for the testing roles.	<ul style="list-style-type: none"> 2500+ Employees (10 marks) 1500-2500 Employees (7.5 marks) 1000-1499 Employees (5 marks) 	10
No. of testing assignment carried out (completed) in Bank (India/ Global) (which has a minimum Business Mix (Advances + Deposits of 1,00,000 Cr.) through Indian facility#	4 marks will be awarded for each CBS testing project. (Max 2 References)	8
	2 marks would be awarded for each Finacle CBS testing project. (Max 2 References)	4
	4 marks will be awarded for each Mobile Banking testing project. (Max 2 References)	8
	2.5 marks will be awarded for each Internet Banking testing project. (Max 2 References)	5
	2.5 Marks will be awarded for each payment system testing project. (Max 2 References)	5
Technical Presentation	Bidder approach for executing the Project. The Presentation should cover Bidder's understanding on scope and methodology to be adopted for delivering the program milestones and other program deliverables. It should also cover bidder's past experience	40

Criteria	Evaluation Parameters	Max Scores
	& citations. Technical Presentation must fulfill the binding criteria as mentioned in Annexure 16 (Maximum duration for presentation - 120 minutes)	
Client Citation	Bidder's provable experience in successfully creating & running Testing CoE and Client Citation (including site visit, if required by the bank) consider similar scope as mentioned in RFP (20 marks for engagement references)	20
TOTAL MARKS		100

Documentary Proof of order / contract copy / customer credentials along with the completion certificate.

Addendum to the following Annexures:

1. Annexure 01–Scope of Work
2. Annexure 09–Scope of Work
3. Annexure 11 – Commercial Bid
Annexure 11 (a) – Software / Tool cost bifurcation sheet
4. Annexure 12 – Masked Commercial Bid
Annexure 12 (a) – Masked Software / Tool bifurcation sheet (WITHOUT COST)
5. Annexure 20 –Undertaking from OEM
6. Annexure 21 –Undertaking for Information Security

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:111:36 Dated 20th August 2019 for Request for Proposal for selection of service provider for setting up testing Center Of Excellence.

Annexure 01 - Table of Contents

Eligibility cum Technical Bid envelope to contain the following

#	Section Heading	Performa Given
1.	Eligibility criteria compliance with bidder comments	Annexure 02
2.	Application Money Transaction Details	Annexure 03
3.	Bid Security Letter	Annexure 04
4.	Bid Security (Earnest Money Deposit) Or Bid Security Form (Earnest Money Deposit in the form of Bank Guarantee)	Bidder to provide Transaction Details Or DD Or Annexure 05
5.	Undertaking from the bidder	Annexure 06
6.	Conformity Letter	Annexure 08
7.	Executive Technical Summary	Bidder to provide
8.	Technical Proposal: The proposal based on Technical Specification compliance should be submitted with pages properly numbered, each page signed and stamped.	Vendor to provide covering all the scope mentioned in Annexure 09
9.	Copy of the tender document along with annexures and addendum duly sealed and signed on all the pages of the document / digitally signed tender document.	Bidder to provide
10.	Masked price bid (Please note that the masked price bid should be exact reflection of the commercial bid except that the masked price bid <u>should not contain any financial information</u>) & – Masked Software / Tool bifurcation sheet (WITHOUT COST)	Annexure 12 & Annexure 12 (a)
11.	Integrity Pack	Annexure 14
12.	Technical Proposal complying requirement mentioned in Annexure 9	Bidder to Provide
13.	TCoE requirement compliance requirement	Annexure 9
14.	Sizing Requirement	Annexure 18
15.	Detailed Bill of Material of deliverables (Including proposed Software Licenses)	Annexure 19
16.	Undertaking from OEM	Annexure 20
17.	Undertaking for Information Security	Annexure 21
18.	Letter of authorization from the company authorizing the person to sign the tender response and related documents.	Bidder to provide

#	Section Heading	Performa Given
19.	A certified copy of the resolution of Board, authenticated by Company Secretary/Director, authorizing an official/s of the company or a Power of Attorney copy to discuss, sign agreements/contracts with the Bank.	Bidder to provide

Commercial Bid (Annexure 11 & Annexure 11 (a) – Software / Tool cost bifurcation sheet) must be sealed and signed by authorized signatory and must be encrypted through E-signer tool available on the portal <https://bobtenders.auctiontiger.net>.

The Commercial bid submission as part of the RFP response without encryption are liable to be rejected.

Authorized Signatory

Name:

Designation:

Bidder's Corporate Name

Address

Email and Phone #

Date:

Annexure 11 – Commercial Bid

Amount in INR

A. Testing CoE Setup Cost						
S. No.	Particular					Total Cost
1	Testing CoE Implementation Cost (including TCoE design and framework, system architecture and design documents, SOPs, SLA / KPI measurement methodology etc)*					0.00
2	Software Cost (If any) *					0.00
S. No	Particular	Year 1 Cost	Year 2 Cost	Year 3 Cost	Total Cost for 3 Years	
3	Software ATS Cost (if Any)***	0.00	0.00	0.00	0.00	
4	Transition Cost (including training and knowledge transfer cost)	X	X	0.00	0.00	
A. Total Testing CoE Setup Cost					0.00	

B. Testing Cost (For a period of 3 years)						
S. No	Job Roles**	Projected mandays requirement for a period of 3 Years		Unit manday cost		Total Cost (WxY)+(XxZ)
		Onsite Mandays# (W)	Offsite mandays# (X)	Onsite (Y)	Offsite (Z)	
1	TCoE Lead	700	300	0.00	0.00	0.00
2	Quality Lead	700	300	0.00	0.00	0.00
3	Junior Software Test Engineer	4,000	1,500	0.00	0.00	0.00

	(Automation)					
4	Senior Software Test Engineer(Automation)	1,500	1,000	0.00	0.00	0.00
5	Junior Software Test Engineer	9,000	4,000	0.00	0.00	0.00
6	Senior Software Test Engineer	4,500	2,000	0.00	0.00	0.00
7	Test Delivery Manager	700	300	0.00	0.00	0.00
8	SMEs	2,000	1,000	0.00	0.00	0.00
B. Total Testing Cost						0.00

S. No.	Particular	Total Cost
1	Total Testing CoE Setup Cost (A)	0.00
2	Total Testing Cost (B)	0.00
Total Project Cost (A)+(B)		0.00

Annexure 11 (a) – Software / Tool cost bifurcation sheet

S. No.	Particular (Software /Tools)	License Type	Description	Cost
1				
2				
3				

Note:

a) **Please refer Annexure 15 of RFP for roles and baseline profile.

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- b) All transition costs will be paid only in the last quarter of year 3. Complete knowledge transfer including testing infrastructure (software) comprehensive documentation is assumed during transfer.
- c) Projected man-days mentioned above are for TCO calculation purpose. Bank will utilize the man-days as per Bank's requirement on the Unit resource cost. However, during the contract period Bank has discretion to avail the man-days service 25% over the quantity mentioned above.
- d) *****Bidder should propose software / tools to undertake the detailed scope mentioned in the RFP. For the TCO purpose bidder may consider the list of application provided as part of the RFP and team of 50 core testing members. However, Bank will on its sole discretion may avail the full / part of the softwares during the contract period.**
- e) **Bidder need to provide the bifurcated cost sheet for proposed tools and other deliverables as Annexure 11(a) along with the commercial bid. The list should include all supported open source / licensed software as part of the proposal.**
- f) **Bidder should not consider tools for application security testing and usability testing.**
- g) **#Onsite – Bank Premises in Mumbai / Hyderabad. Bank will make the necessary arrangement for the infrastructure i.e. workstation, network etc. at onsite location.**
#Offsite - Bidders Premises other than Bank's location. Bidder have to make the necessary arrangement for the infrastructure i.e. workstation, network etc. at offsite location.

General Terms & Conditions:

- a. The vendor needs to clearly indicate if there are any recurring costs included in the above bid and quantify the same. In the absence of this, the vendor would need to provide the same without any charge. Vendor should make no changes to the quantity.
- b. The Service Charges need to include all services and other requirement as mentioned in the RFP.
- c. All Quoted Commercial Values should comprise of values only upto 2 decimal places. Bank for evaluation purpose will consider values only upto 2 decimal places for all calculations & ignore all figures beyond 2 decimal places.
- d. For each of the above items provided, vendor is required to provide the cost for every line item where the vendor has considered the cost.
- e. All the commercial value should be quoted in Indian Rupees & shall be all inclusive of taxes excluding GST. GST will be paid extra as per actuals. The Vendor is expected to provide the GST amount and GST percentage in both the commercial and masked bids (without amounts being submitted in the technical response). There will be no price escalation for during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.

- f. If the cost for any line item is indicated as zero then it will be assumed by the Bank that the said item is provided to the Bank without any cost.
- g. All deliverables to be supplied as per tender requirements provided in the tender.
- h. The vendor has to make sure all the arithmetical calculations are accurate. Bank will not be held responsible for any incorrect calculations.
- i. Bank will deduct applicable TDS, if any, as per the law of the land.

Further, we confirm that we will abide by all the terms and conditions mentioned above & in the tender document.

Authorized Signatory

Name:

Designation:

Vendor's Corporate Name:

Co. Seal

Annexure 12 – Masked Commercial Bid

Amount in INR

A. Testing CoE Setup Cost						
S. No.	Particular					Total Cost
1	Testing CoE Implementation Cost (including TCoE design and framework, system architecture and design documents, SOPs, SLA / KPI measurement methodology etc)*					0.00
2	Software Cost (If any) *					0.00
S. No	Particular	Year 1 Cost	Year 2 Cost	Year 3 Cost	Total Cost for 3 Years	
3	Software ATS Cost (if Any)***	0.00	0.00	0.00	0.00	
4	Transition Cost (including training and knowledge transfer cost)	X	X	0.00	0.00	
A. Total Testing CoE Setup Cost					0.00	

B. Testing Cost (For a period of 3 years)						
S. No	Job Roles**	Projected mandays requirement for a period of 3 Years		Unit manday cost		Total Cost (WxY)+(XxZ)
		Onsite Mandays# (W)	Offsite mandays# (X)	Onsite (Y)	Offsite (Z)	
1	TCoE Lead	700	300	0.00	0.00	0.00
2	Quality Lead	700	300	0.00	0.00	0.00
3	Junior Software Test Engineer (Automation)	4,000	1,500	0.00	0.00	0.00

4	Senior Software Test Engineer(Automation)	1,500	1,000	0.00	0.00	0.00
5	Junior Software Test Engineer	9,000	4,000	0.00	0.00	0.00
6	Senior Software Test Engineer	4,500	2,000	0.00	0.00	0.00
7	Test Delivery Manager	700	300	0.00	0.00	0.00
8	SMEs	2,000	1,000	0.00	0.00	0.00
B. Total Testing Cost						0.00

S. No.	Particular	Total Cost
1	Total Testing CoE Setup Cost (A)	0.00
2	Total Testing Cost (B)	0.00
Total Project Cost (A)+(B)		0.00

Annexure 12 (a) – Software / Tool bifurcation sheet (WITHOUT COST)

S. No.	Particular (Software /Tools)	License Type	Description	Cost
1				
2				
3				

- Note:**
- Please refer Annexure 15 of RFP for roles and baseline profile.
 - All transition costs will be paid only in the last quarter of year 3. Complete knowledge transfer including testing infrastructure

(software) comprehensive documentation is assumed during transfer.

- c) Projected man-days mentioned above are for TCO calculation purpose. Bank will utilize the man-days as per Bank's requirement on the Unit resource cost. However, during the contract period Bank has discretion to avail the man man-days service 25% over the quantity mentioned above.
- d) *****Bidder should propose software / tools to undertake the detailed scope mentioned in the RFP. For the TCO purpose bidder may consider the list of application provided as part of the RFP and team of 50 core testing members. However, Bank will on its sole discretion may avail the full / part of the softwares during the contract period.**
- e) **Bidder need to provide the bifurcated sheet (WITHOUT COST) for proposed tools and other deliverables as Annexure 12(a) along with the Masked commercial bid. The list should include all supported open source / licensed software as part of the proposal.**
- f) **Bidder should not consider tools for application security testing and usability testing.**
- g) **#Onsite – Bank Premises in Mumbai / Hyderabad. Bank will make the necessary arrangement for the infrastructure i.e. workstation, network etc. at onsite location.**
#Offsite - Bidders Premises other than Bank's location. Bidder have to make the necessary arrangement for the infrastructure i.e. workstation, network etc. at offsite location.

General Terms & Conditions:

- j. The vendor needs to clearly indicate if there are any recurring costs included in the above bid and quantify the same. In the absence of this, the vendor would need to provide the same without any charge. Vendor should make no changes to the quantity.
- k. The Service Charges need to include all services and other requirement as mentioned in the RFP.
- l. All Quoted Commercial Values should comprise of values only upto 2 decimal places. Bank for evaluation purpose will consider values only upto 2 decimal places for all calculations & ignore all figures beyond 2 decimal places.
- m. For each of the above items provided, vendor is required to provide the cost for every line item where the vendor has considered the cost.
- n. All the commercial value should be quoted in Indian Rupees & shall be all inclusive of taxes excluding GST. GST will be paid extra as per actuals. The Vendor is expected to provide the GST amount and GST percentage in both the commercial and masked bids (without amounts being submitted in the technical response). There will be no price escalation for during the contract period and any extension thereof. Bid submitted with an adjustable price quotation will be treated as non-responsive and will be rejected.

- o. If the cost for any line item is indicated as zero then it will be assumed by the Bank that the said item is provided to the Bank without any cost.
- p. All deliverables to be supplied as per tender requirements provided in the tender.
- q. The vendor has to make sure all the arithmetical calculations are accurate. Bank will not be held responsible for any incorrect calculations.
- r. Bank will deduct applicable TDS, if any, as per the law of the land.

Further, we confirm that we will abide by all the terms and conditions mentioned above & in the tender document.

Authorized Signatory

Name:

Designation:

Vendor's Corporate Name:

Co. Seal

Annexure 20 - Letter of Undertaking from OSD

(This letter should be on the letterhead of the OSD duly signed by an authorized signatory)

To

Chief Technology Officer
Bank of Baroda
Baroda Sun Tower
Bandra Kurla Complex
Bandra (E), Mumbai 400 051

Sir,

Sub: RFP for selection of service provider for setting up testing Center of Excellence.

We (Name of the OSD) who are established and reputable manufacturers / developers of having factories at, and do hereby authorize M/s (who is the vendor submitting its bid pursuant to the Request for Proposal issued by the Bank) to submit a Bid and negotiate and conclude a contract with you for supply of which are manufactured / developed by us against the Request for Proposal received from your Bank by the Bidder and we have duly authorized the Bidder for this purpose.

We undertake to perform the obligations as set out in the RFP in respect of such services and hereby extend our support and services through M/s..... during the contract period as per terms and conditions of the RFP.

We assure you that in the event of M/s not being able to fulfill its obligation as M/s vendor in respect of the terms defined in the RFP, (OPD Name) would continue to meet these either directly or through alternate arrangements without any additional cost to the Bank.

Yours faithfully,

Authorized Signatory

Name:

Designation:

Bidder's Corporate Name

Address

Email and Phone #

Annexure 21–Undertaking of Information Security

(This letter should be on the letterhead of the bidder as well as the OSD duly signed by an authorized signatory on Information security as per regulatory requirement)

To
Chief Technology Officer
Bank of Baroda
Baroda Sun Tower
Bandra Kurla Complex
Bandra (E), Mumbai 400 051

Sir,

Sub: RFP for selection of service provider for setting up testing Center of Excellence.

We hereby undertake that the proposed software to be supplied will be free of malware, free of any obvious bugs and free of any covert channels in the code (of the version of the application being delivered as well as any subsequent versions/modifications done).

Dated this.....by20

Yours faithfully,

Authorized Signatory
Name:
Designation:
Bidder's Corporate Name
Address
Email and Phone #