

**Clause in RFP**

Sr No.	Clause in RFP	Clarifications/ Changes made
1	<p><b>3. Terms and Conditions</b>  .....  .....</p> <p><b>3.11 Service Level Agreement and Non-Disclosure Agreement</b></p> <p>The successful vendor shall execute  a) <b>Service Level Agreement (SLA), which must include all the services and terms and conditions of the services to be extended as detailed herein, and as may be prescribed or recommended by the Bank and b) Non Disclosure Agreement (NDA). The successful vendor shall execute the SLA and NDA within 30 days from the date of acceptance of Purchase Order</b>  All the expenses related to execution of the document such as the applicable stamp duty and registration charges if any shall be borne by the vender.</p>	<p><b>3. Terms and Conditions</b>  .....  .....</p> <p><b>3.11 Support</b></p> <p>The software licenses/ subscriptions and assurance to be procured under this RFP will be governed as per the end user license agreements (EULA) signed between the Bank and OEM. The support obligations under the agreement will be of OEM</p> <p><u><b>The adjacent highlighted clause 3.11 Service Level Agreement and Non-Disclosure Agreement is replaced by the above mentioned clause 3.11 Support</b></u></p>
	<p><b>3. Terms and Conditions</b>  .....  .....</p> <p><b>3.6 Bid Security / Earnest Money Deposit</b></p> <p>3.6.1 Vendors are required to give an earnest money deposit of an amount as mentioned in “[A] Important Dates – 9. Bid Security (Earnest Money Deposit)” shall be paid through Demand Draft/Pay Order drawn on BKC, Mumbai payable to “Bank of Baroda” or a Bank Guarantee of an equal amount issued by a Commercial Bank (other than Bank of Baroda) located in India, valid for 8 months in the form provided in the RFP (Annexure 04 – Bid Security Form). The Demand Draft should be of a <b>Scheduled</b> Commercial Bank only (other than Bank</p>	<p><b>3. Terms and Conditions</b>  .....  .....</p> <p><b>3.6 Bid Security / Earnest Money Deposit</b></p> <p>3.6.1 Vendors are required to give an earnest money deposit of an amount as mentioned in “[A] Important Dates – 9. Bid Security (Earnest Money Deposit)” shall be paid through Demand Draft/Pay Order drawn on BKC, Mumbai payable to “Bank of Baroda” or a Bank Guarantee of an equal amount issued by a Commercial Bank (other than Bank of Baroda) located in India, valid for 8 months in the form provided in the RFP (Annexure 04 – Bid Security Form). The Demand Draft should be of a Commercial Bank only (other than Bank</p>

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	of Baroda) and will be accepted subject to the discretion of the Bank. ..... .....	of Baroda) and will be accepted subject to the discretion of the Bank.
2	<b>Annexure 10 - Service Levels</b> ..... .....	<u><b>The adjacent highlighted Annexure 10 - Service Levels is deleted</b></u>
3	<b>Annexure 15 - Integrity Pact</b> ..... ..... <b>Section 10 - contract has been awarded. Any violation of the same would entail disqualification of the <b>Pact Duration</b></b> This Pact begins when both parties have legally signed it. It expires for the selected Bidder till the contract period, and for all other Bidders 6 months after the bidders and exclusion from future business dealings. If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by BOB	<b>Annexure 15 - Integrity Pact</b> ..... ..... <b>Section 10 - Pact Duration</b> This Pact begins when both parties have legally signed it. It expires for the selected Bidder till the contract period, and for all other Bidders 6 months after the contract has been awarded. Any violation of the same would entail disqualification of the bidders and exclusion from future business dealings. If any claim is made / lodged during this time, the same shall be binding and continue to be valid despite the lapse of this pact as specified above, unless it is discharged / determined by BOB .

**Addendum to the following Annexures:**

1. **Annexure 12–Masked Commercial Bid**
2. **Annexure 13–Commercial Bid**

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:111:33 dated 19<sup>th</sup> July, 2019 for Request for Proposal For Selection of Service Provider for Renewal of Microsoft Online Products under Enterprise Agreement(EA)