

Bank of Baroda		Corrigendum	Date 15.02.2019
Page No. of RFP	Clause No	Original RFP Clause	Clarification/Amendment
33	1) 1.3	Bidder has to install the TSS in the replaced / installed ATMs/Cash Recyclers/ any other kiosk without any additional cost to the Bank through OEMs at site or OEM's warehouse, for this activity, necessary tie up with OEM / MSP to be done by the bidder only. However, bidder has to coordinate the activity for successful installation.	Bidder has to install the TSS in the replaced / installed ATMs/Cash Recyclers/ any other kiosk without any additional cost to the Bank at OEMs site or OEM's warehouse, for this activity, necessary tie up with OEM / MSP to be done by the bidder only. However, bidder has to coordinate the activity for successful installation.
33	1) 1.6.2	Facilities management services at the DC and DR	Facility Management should be able to manage the TSS solution installed at DC and DR.
34	1) 1.10	The proposed solution should conform to all regulatory, statutory, legal acts and rules more particularly Cyber Security and IT examination Cell (CSITE), RBI Advisory No. 3/2017 dated 06.03.2017 & cir.no.RBI/2017-18/206 DBS(CO).CSITE/BC.5/31.01.015/2017-18 dated 21/6/2018 and any other advisory / guidelines received from RBI/NPCI/CERT-IN or any regulatory solution security requirements from time to time.	RFP terms remain unchanged
38	1) 1.24.18	Antivirus should be updated time to time. Wherever OEM has installed the Antivirus/firewall , OEM will share the antivirus update/firewall policy update has to be done centrally by the successful bidders. Wherever updates cannot be pushed due to bandwidth constraint, same will be done during PM activity by MSP	Sucessful Bidder has to provide undertaking that Antivirus is not required with their solution, their solution can provide the complete security.
43	**	In case the existing ATMs/Cash Recyclers are replaced by new ATMs/Cash Recyclers as per Bank Policies after the One time Project Implementation of TSS, Bidder has to install the TSS in the newly replaced ATMs/Cash Recyclers without any additional cost to the Bank.	RFP terms remain unchanged

50	7) Eligibility Criteria	Bidder should have Tested and implemented Terminal Security Solution in any two terminal mentioned below - i. NCR ATMs ii. Diebold ATMs iii. Wincore ATMs iv. Hitachi Cash Recyclers	RFP terms remain unchanged
	General	General	bidder has to provide the tape, backup software & Storage and other required infra
41	1.26.7	Training should include training aids such as online tutorials, hard copies and softcopies of the manuals, etc.	Online training can be deleted from the training clause
49	Annexure- 2	2 The applicant should have implemented Terminal Security for a minimum of 500 ATM/CR Machines of at least 2 reputed Scheduled Commercial Bank with minimum 1000 branches in India as on 31-12-2018 with a minimum of 250 sites in a single Bank. (The Bank reserves the right to inspect such installations while evaluating the Eligibility cum Technical Bid and in case of any negative feedback from the clients, Bank reserves the right to disqualify the vendor).	RFP terms remain unchanged
3		Last Date, Time and Place for receipts of bids . 19.02.2019 1500 hrs Bank of Baroda Digital Banking Department 1St floor, Baroda Bhavan RC Dutt Road, Alkapuri Vadodara- 390007	Last Date, Time and Place for receipts of bids . 25.02.2019 1300 hrs Bank of Baroda Digital Banking Department 1St floor, Baroda Bhavan RC Dutt Road, Alkapuri Vadodara- 390007

44	E.3 (1.1)	<p>1.2 Penalty for not maintaining of Uptime of 99.90% will be Rs.15,000/- for every 0.01% deviation subject to a maximum of 50% of contract value will be levied. Beyond this, Bank shall have the option of cancelling the orders and / or invoking Bank Guarantee, with a thirty days' notice, unless delay is due to Bank's dependency or reasons beyond control of both Bidder/Bank.</p>	<p>1.2 Penalty for not maintaining of Uptime of 99.90% will be Rs. 5,000/- for every 0.01% deviation subject to a maximum of 50% of contract value will be levied. Beyond this, Bank shall have the option of cancelling the orders and / or invoking Bank Guarantee, with a thirty days' notice, unless delay is due to Bank's dependency or reasons beyond control of both Bidder/Bank.</p>
48	Annexure- 2	<p>1 Bidder should be a registered company in India under Company Act 1956/ 2013 and Should have been in the business of Terminal Security in India for at least 3 years as on 31-01-2019 and should have generated profit during last three years. Should have a positive net worth in each of the Financial Year ending 31-03-2016 and 31-03-2017 and 31-03-2018. Should have annual turnover of minimum 100.00 Crore in each of the Financial Year ending 31-03-2016 and 31-03-2017 and 31.03-2018.</p>	<p>Bidder should be a registered company in India under Company Act 1956/ 2013 and Should have been in the Business of Terminal security in india for atleast 3 years as on 31.01.2019 (Business of terminal security means that the bidder should have experince of providing the security services like whitelisting, USB protection, Auto run functionality, time based admin etc for ATMs/ CRs/Kiosk) and should have generated profit during last three years. Should have a positive net worth in each of the Financial Year ending 31-03-2016 and 31-03-2017 and 31-03-2018. Should have annual turnover of minimum 100.00 Crore in each of the Financial Year ending 31-03-2016 and 31-03-2017 and 31.03-2018.</p>
44	E.6 Delivery period	<p>Delivery of Hardware & Software Licenses for the proposed solution</p> <hr/> <p>Architecture & Design</p> <hr/> <p>Complete Installation of the proposed solution at DC & DR</p> <hr/> <p>System Integration Testing & User Acceptance Testing of the proposed solution</p> <hr/> <p>Installation at ATMs/Cash Recyclers</p>	<p>Complete installation to be completed as per deadline as per RBI advisory.</p>

<p>33</p>	<p>Scope of work 1.2</p>	<p>1.1. The Terminal Security Solution (TSS) will cover security solution for ATMs and Cash Recyclers or any other kiosk. The TSS shall be compatible to work on windows7, windows X, embedded windows or any future OS released by the OEMs. Bidder shall be responsible for installation of TSS at all the current 9000+ ATMs/cash recyclers spread over pan India and for additional order during contract period if any." Installation roll out shall be undertaken by respective OEMs. Necessary Tie up with the MSP and OEM has to be done by the bidder for Testing, end to end installation of the proposed solution, go live, day to day operation support during the currency of the contract. Bank will not enter into any separate tie up with OEM/MSP for testing/ implementation/go live/day to day operations support for this proposed solution during the currency of the contract.</p>	<p>The Terminal Security Solution (TSS) will cover security solution for ATMs and Cash Recyclers or any other kiosk. The TSS shall be compatible to work on windows7, windows X, embedded windows or any future OS released by the OEMs. Bidder shall be responsible for installation of TSS at all the current 9000+ ATMs/cash recyclers spread over pan India and for additional order during contract period if any." Installation roll out of TSS shall be undertaken by respective TSS vendor. Necessary Tie up with the MSP and OEM has to be done by the bidder for Testing, end to end installation of the proposed solution, go live, day to day operation support during the currency of the contract. Bank will not enter into any separate tie up with OEM/MSP for testing/ implementation/go live/day to day operations support for this proposed solution during the currency of the contract.</p>
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