

[A] Clause in RFP

S No	Clause in RFP	Clarifications/ Changes made
1	<p>Annexure 02 - Scope of Work 6. Training and Support The vendor will be liable to provide training to Banks officials at Bank's location whenever required during the contract period without any additional cost. The training shall cover the whole process of issuance & delivery of Digital Signature </p>	<p>Annexure 02 - Scope of Work 6. Training and Support The vendor will be liable to provide training to Banks officials at Bank's location whenever required during the contract period without any additional cost. The training shall cover the whole process of issuance & installation of Digital Signature </p>
2	<p>Annexure 02 - Scope of Work 7. Helpdesk Requirement e. If DSC gets deleted from USB token unknowingly, the selected vendor may be asked to re-generate DSC for that particular individual on the same USB Token or new USB token (as per the requirement of the Bank). </p>	<p>Annexure 02 - Scope of Work 7. Helpdesk Requirement e. If DSC gets malfunctioned from USB token or wouldn't be downloaded successfully due to technical reasons, the selected vendor may be asked to re-generate DSC for that particular individual on the same USB Token or new USB token (as per the requirement of the Bank) without any extra cost. </p>
3	<p>Annexure 02 - Scope of Work 7. Helpdesk Requirement g. The successful vendor shall also assist the Bank in extraction of public key out of the DSCs and provide necessary support in integration of the public keys with the applications. </p>	<p>Annexure 02 - Scope of Work 7. Helpdesk Requirement g. Successful vendor shall assist the Bank to integrate Digital Signature Certificate for use in application other than regular application (if required). </p>

All other Terms & Conditions are same as per our RFP no. BCC:IT:PROC:110:49 dated 1st September 2018 for Request for Proposal for Selection of Application Service Provider for Providing e-Procurement Services for a period of 5 years.