

The pandemic highlighted vulnerabilities in business models that for years focused on efficiency. Organizations that were once efficient suddenly became fragile at a time when they needed to be flexible. Businesses that were smart pivoted to a more modular setup, creating a composable business.

The composable infrastructure market size was estimated to be USD 616 million in 2018 and expected to reach USD 5,102 million by 2023, at a CAGR of 52.6%. The infrastructure is expected to help financial institutions and financial service providers improve their operational efficiency and productivity. Some of the key advantages of deploying composable infrastructure solutions include seamless scalability, low operational expenditure and reduction in management overheads. However, the BFSI sector is more likely to deploy composable infrastructure, as these solutions help increase the speed of data processing and alleviate business risks by unifying the control of all operations from a single point.

The key composable infrastructure market players include HGST (US), HPE (US), Dell EMC (US), Lenovo (China), DriveScale (US), TidalScale (US), Liquid (US), One Stop Systems (US), Cloudistics (US), and QCT (Taiwan). The pandemic crisis has left businesses in a delicate situation, and is forcing them to rethink their operational strategies in order to strengthen their resilience and better cope with any future crisis.

Today's News

HDFC Bank in talks with FinTechs to upgrade credit card biz

HDFC Bank Ltd, India's biggest private sector lender, is looking to replace its legacy credit card system with a modern technology platform, according to a report. The bank wants to make the processes more efficient and cost-effective and give customers a better experience and more security.

It is in talks with FinTech firms such as Zeta and Sprinklr for the upgrade. Zeta, a software service provider for Sodexo's employee benefits and rewards programme, helps banks to launch modern retail and FinTech products.

Source – *The Economic Times*

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ICICI Bank launches Merchant Stack, offering curated digital banking services to retail merchants

ICICI Bank announced the launch of its 'Merchant Stack', a set of digital banking services specially curated for retail merchants. Merchants — grocers, supermarkets, large retail store chains, online businesses and large e-commerce firms can meet their banking requirements seamlessly so that they can continue to serve their consumers during the pandemic's difficult times.

This initiative is in line with the Bank's 'Business with Care' principle. Retail merchants can avail these contactless services without visiting the Bank's branches. They can use these services right away via InstaBIZ, the Bank's mobile banking application for businesses.

Source – *The Economic Times*

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Transaction Banking in the COVID-19 world

The pandemic has called for robust revamps across sectors and the pace of digital adoption has accelerated at break-neck speed. Mridu Bhandari from Network18 gets into a conversation with Apurva Jain, Head, Transaction Banking & Cash Management, India, Standard Chartered, Praveena Rai, COO, NCPI, and Ajay Adishesan, Founder and CEO Playmate to understand this surge in digital and its impact on the Banking and Finance sector with a focus on Transaction Banking.

Apurva Jain opines that COVID has forced organizations to reduce third party dependence and look for solutions within, disruption has caused the Bank to think differently across 3 broad segments, payments & collections, finance and customer relations.

Source – *Money Control*

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NPS Account Opening: Onboarding facility through online Aadhaar e-KYC introduced

Opening of National Pension System (NPS) account becomes much easier than before. PFRDA has introduced a facility of NPS on-boarding through online Aadhaar e-KYC.

The NSDL – CRA has enabled the Aadhaar based online e-KYC authentication functionality for subscriber registration in the e-NPS platform.

Source – *Financial Express*

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Banks need to adopt digitisation or else they will perish: Ex-finance Secretary SC Garg

With the surge in digital transactions, there is a need for banks to adopt the model of fintech companies otherwise, they will perish, former finance secretary S C Garg said on Thursday. Fintech companies have already captured a lot of area in the payments space, and now the credit segment, which is the principal business of banks, is witnessing significant action from the fintech players, he added.

"Banking in the digital era will have to adapt- Fintechalise or it will perish," Garg said at a virtual event organised by Assocham. He said once the limit of digital wallets increases and if the currency gets digitalised with a much more direct relationship between the currency issuer the Reserve Bank of India (RBI) and the people, the banks will formally get squeezed out of the payments space. He, however, believes the RBI's initiative on National Umbrella Entity (NUE), which is likely to be promoted by banks, might allow banks to remain major players in the payment space.

Source – *The Economic Times*

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Digital Remittance Market Will Grow USD 35.8 Billion by 2026

As per the market research report published by Facts and Factors, the global Digital Remittance market was valued at approximately USD 14.5 Billion in 2019 and is expected to generate revenue of around USD 35.8 Billion by end of 2026, growing at a CAGR of around 13.8% between 2020 and 2026. Customers can now use financial remittance services thanks to rising internet penetration. Furthermore, over the forecast era, an increase in digitalization and automation of payment is expected to generate growth opportunities.

Furthermore, demand growth is expected to be supported by an increase in the number of economic migrants traveling from emerging to developed economies in search of better job opportunities. The economic suffering that results has an effect on both personal lives as well as nations' economies. Before the pandemic, more than 270 million people worked outside of their home country, sending money back to 60 developing countries that held for more than 5% of GDP (GROSS Domestic Product). The recipients' economic survival is often dependent on this money.

Source – *MC Courier*

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Yono by SBI Joins Hands with Shivrai Technologies, to Launch Small Farm Accounting App, Farmizo Khata

Shivrai Technologies, Indian AgTech company, recently announced the launch of their B2C Farm accounting mobile application, Farmizo Khata. Joining hands with Yono by SBI, they aim to help farmers across the country to manage their accounts efficiently, thus cutting down on losses. Shivrai also owns their own B2B brand, FarmERP. Shivrai Technologies recently coined their 25-year mark of incorporation.

Known for their formidable solutions in the space of AgriTech, they are all set to dip their foot into the B2C pool. Through this new venture with Yono by SBI, they aim to make their application increasingly accessible. Farmers incur massive losses due to the lack of knowledge, disorganised book-keeping skills, and inability to manage their expenses in the most profitable manner. To aid this process, Shivrai Technologies partnered with leading digital banking platform, Yono SBI to help smallholder, marginal, and large-holder farmers by way of a free application.

Source – *The Economic Times*

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India Point of Sale Terminal Market Report 2021-2025: Increase in the Usage of Near-Field Communicative Devices & Preference for Contactless Payment

The PoS terminal market in India was valued at INR 27.47 Bn in 2020. It is expected to expand at a compound annual growth rate (CAGR) of ~13.29% between 2021 and 2025. It may reach a value of INR 50.01 Bn by 2025.

Point of sale terminals or PoS terminals are electronic appliances that are used at retail points to conduct card payments. PoS terminals are mostly used by the retail, e-commerce, hospitality, entertainment, warehouse, and healthcare sectors.

Source – *Yahoo Finance*

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Eastern India accounts for 41% of India's digital frauds: report

Eastern India accounts for 41% of all digital frauds that take place in the country, says TrustCheckr, a fraud data insights and analytics start-up.

A large number of cases around fake KYC, frauds through digital wallets, fake-selling, corrupt QR codes, UPI phishing, lottery scams and financial frauds on social media were reported from West Bengal, Odisha, Bihar, Assam, Kashmir, Arunachal Pradesh, Meghalaya, Tripura, Nagaland, Mizoram, Manipur, Himachal Pradesh and Sikkim, said the analytics firm.

Source – *The Hindu*

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