

Subject: Re: SUBMISSION OF CLAIM DOCUMENTS FOR THE RETIREE POLICY PERIOD 2016-17

We reproduce the guidelines received from United India Insurance Company regarding the submission of claims under the Retiree Policy.

We request all those covered under the RETIREE policy to ensure timely submission of their claims to HEAD OFFICE, Mandvi, Vadodara 390 006.

C Malolan
DGM (HR Ops)

Vadodara :: 14-Dec-2017

To All Banks/TPAs/Broker/IBA:

Madam/Sir,

We draw your kind attention to our mail of 10th November 2017 on submission of claims occurred under the retiree group health insurance policy for 2016-17. The final time limit fixed for submission of documents of claim for all claims occurred during the period from 1-11-2016 to 31-10-2017 is again reproduced below.

- 1. On or before 25/12/2017 OR**
- 2. 30 days from the date of discharge OR**
- 3. 30 days from the date of post-hospitalisation,**

whichever falls later.

We again remind you to alert all your retirees to utilize this extended window period for submission of claims of 2016-17 by adhering to the above time limits. Also we remind you to please advise the retirees to submit an explanation detailing the extreme case of hardship which resulted in the delay and the same may be forwarded to the TPA duly endorsed by the claim nodal officer of the bank. We have given this extension to facilitate your retirees to submit claims which they could not do within the time lines stated in the policy due to unavoidable circumstances which are beyond their control.

We are sure you will co-operate and will also appreciate our difficulty in accepting any claim which comes beyond the timelines stated above.
