

## Process flow to retrieve the User id Online:

### STEP 1

Log onto the [www.bobibanking.com](http://www.bobibanking.com) website. Click on RETAIL USER.

The screenshot shows the Baroda Connect website interface. On the left, there are links for 'Pay State Taxes', 'Pay Indirect Taxes', 'Pay Direct Taxes', 'Online Donation', 'A S B A', 'Form 26AS', and 'Utility Payments'. A 'BARODA CONNECT' logo is visible. A 'VeriSign Secured' badge is present. A yellow warning banner reads 'BEWARE OF PHISHING & VISHING ATTACKS'. Below this, a 'Caution' section contains several bullet points regarding mobile deactivation, fraudulent entities, and password security. The 'Login to Net Banking' section features two buttons: 'Retail User' (circled in red with an arrow pointing to it) and 'Corporate User'. A red 'New' badge is next to the 'Retail User' button. Below the buttons, there is a link for help: 'In case of difficulty in login, click here for help'. At the bottom, a note states: 'To ensure secure Net Banking, we have updated Java certification as such you may be getting "Click to'.

### STEP 2

After clicking on the link, following page opens. Click on 'Don't Know User Id?, Click here'.

The screenshot shows the 'Welcome to Retail eBanking' page. It features a 'New Not Registered? Click Here' link. Below this is a text input field labeled '\*User ID' with an 'Enter' button. The link 'Don't Know User Id?, Click Here' is highlighted with a red box and an arrow pointing to it. Below the input field, there is a note: 'If you have already registered your answers to questions and'. Two options are listed: (a) 'Your Account is Locked, Click Here' and (b) 'You wish to Reset your Answers, Click Here'. At the bottom, there is a note: 'If you have any difficulties to log-in to your account or you need any guidance, please s... Enjoy secured Net Banking, please ensure as under:- ..Know More'.

### STEP 3

Enter Account number, registered mobile number and registered email id. Click on Continue to proceed. In case of error message as: '**DETAILS NOT MATCHED**', please verify the details entered by the customer with the details updated in FINACLE.

**Online Retrieval of User Id** \*Required Fields

Online Retrieval of User ID

Enter the details in the corresponding input boxes.

Account Number	Mobile Number	Email Address
<input type="text"/>	<input type="text"/>	<input type="text"/>

**Note:** Please enter mobile number prefix with country code. For E.g 91 for India **PLEASE NOTE**

### STEP 4

An OTP is sent on the registered mobile number. Enter the OTP in given field and click on Continue button.

**Online Retrieval of User Id**

Online Retrieval of User ID-Enter OTP

Enter OTP

### STEP 5

On entering the correct OTP, the USER ID will be sent on the registered email id and Mobile no.