

DOCUMENT CHECK LIST

Personal Accidental (death) claim

- Completely filled Claim Intimation form and Claim Form duly signed by the claimant.
- Branch Manager Certificate on Bank letter head.
- Bank and NEFT form by Nominee/Claimant/ Legal heir.
- Attested Legible Copy of Police F.I.R (For Armed forces: Defence Authority report in case FIR is not available)
- KYC of deceased i.e. copy of PAN card & Aadhaar Card
- Attested Legible Copy of Post-mortem Report
- Attested Legible Copy of Death Certificate
- Other suitable documents to prove legal heirship in case claimant is not a nominee/ joint account holder as per Bank's record. In case of multiple heirs, consent form.
- Viscera Report/chemical analysis report in case where post-mortem report shows the cause of death is poisoning or alcohol or any substance abuse.
- Aadhaar Card of the Nominee/Legal Heir
- Pan Card of the Nominee/Legal Heir

Permanent Partial Disability/Permanent Total Disability-

- Intimation as per above
- Disability Claim form
- Medical Certificate
- Branch Certificate
- Disability certificate from unit
- Attested FIR copy with incident

Documents and Term and Condition for add-on-cover:

In addition to documents applicable for submission of PAI claims, undernoted Certificates/ documents are also required:

1. Documents and Term and Condition for add-on-cover.

In addition to documents applicable for submission of PAI claims, undernoted Certificates/ documents are also required:

i. Air Accident Insurance

Documents Required

- Air Ticket
- Boarding Pass

ii. Girl Child Marriage Cover (18 - 25 years) - 10% additional limit of base PAI cover Max INR. 10 lacs

Documents Required

- Birth certificate/ Date of birth proof of girl child.
- Document showing relationship with deceased Salary Account holder.

iii. **Higher Education Cover (10% Additional limit of Base PAI Cover maximum of INR. 10 lacs)**

Documents Required

- Copy of admission confirmation and certificate from educational institute stating details of full-time course in a recognized college in India for Graduation along with duration of course and date of enrolment.

Escalation Matrix: -Marketing and Servicing

Anand Rathi Insurance Brokers Ltd.

Escalation Level	Name	Designation	Contact Details	Email ID
Claim Service Assistant Manager	Mr. Vivek Ghogare	Assistant Manager	7400468190	vivekghogare@rathi.com
Claims Service Manager	Ms. Arati Dhamapurkar	Deputy Manager	8657963867	aratidhamapurkar@rathi.com
Service Relationship Manager (1st Escalation Level)	Mr. Akshay Zade	Manager	9011085172	akshayzade@rathi.com
Assistant Vice President (2nd Escalation level)	Ms. Nivya Rai	Assistant Vice President	9869722668	nivyarai@rathi.com
Relationship Manager (2nd Escalation level)	Mr. Mayank Sharma	Manager	9029867595	mayanksharma@rathi.com
Assistant Vice President (3rd Escalation level)	Mr. Nikhil Gajre	Assistant Vice President	7977671443	nikhilgajre@rathi.com
Senior Vice President (4th Escalation level)	Ms. Sapna Maheshwari	Senior Vice President	9930357213	sapnamaheshwari@rathi.com

United India Insurance Co. Ltd.

Escalation Level	Name	Designation	Contact Details	Email ID
Service Manager	Mrs. Rupali Pandit	Assistant Manager	9702121538	rupalipandit@uiic.co.in
Claims Team	Vasuda K Koyande	Admin Officer	9987239126	vasudhak@uiic.co.in
Claim Team	Mrs. Vasundhara Patil	Deputy Manager	9869456059	vasundharapatil@uiic.co.in
Sr. Divisional Manager	Shubhangi S Koli	Sr. Divisional Manager	9819492984	sskoli@uiic.co.in