



CORRIGENDUM - 02

Tender for selection of vendors for supply, installation, testing & commissioning of led digital signage to identified Branches in Mangalore Zone - Tender Date: 15.02.2024

Existing clause in the tender	Amendment / Clarification
Last Date of submission of RFP Response(Closing date and place for receipts of bids) is 3.00 PM on 28.03.2024	Last Date of submission of RFP Response (Closing date and place for receipts of bids) is 3.00 PM on 16.04.2024 Address of the office where tender is to be submitted : The Deputy General Manager Bank of Baroda, Zonal office , VIJAYA TOWERS, 2 nd floor, MSRS Road, Mangalore – 575003
Eligibility and Technical Bid Opening Date 4:00 PM on 07.03.2024	Eligibility and Technical Bid Opening Date 4:00 PM on 16.04.2024

SI.NO.	Query received from the vendor	Amendment / Clarification
1	The firm must be at least two (2) years similar experience	Tender terms remain unchanged.
2	Period of taking up the final bill will be one month from/ after satisfactory virtual completion or the date of submission of the final bill whichever is later	Payment to be released within 15 working days after fulfilling necessary obligation of the relevant clauses of the payment
3	Name & address of bankers (latest solvency certificate from a bank issued within last 3 months to be enclosed for indicating satisfactory financial capacities of the organization)	Bidder to submit the solvency certificate as per their credential / financial capacity issued by their banker.
4	Area of business activities other than manufacturing of chairs, if any, and place of business.	Please read the clause as "area of business activities other than SITC of led signage"

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5	Performance/ quality of work for similar job (will be assessed based on site visit / confidential reports from the clients) 1) excellent 2) very good 3) good / satisfactory	Tender terms remain unchanged.
6	No advance payment in any form will be granted for the works proposed	Tender terms remain unchanged.
7	8 integration with queue management system possible without any modification in the current existing software- additional feature	Clause deleted
8	5. Led digital signage at new location if branch shifted to new location with extra cost. The equipment however will continue to be under AMC at the new location.	Shall be on need basis within same municipal location.
9	7. If the led digital signage is not repaired within 1 working day after reporting the complaint, the LD charge will be levied at the rate of specified in the nit and there after it can be repaired from outside at the risk and expense of the firm.	The same shall be applicable only if vendor fails to provide service as per the terms of the tender.
10	10. Vendor should have enough spare parts of led digital signage at their service centre so that led digital signage could be repaired timely. Vendor has to maintain the service centre till the end of the AMC period.	Sufficient to keep the system up and working satisfactorily as per the terms and condition at the discretion of successful vendor.
11	37. All samples of adequate numbers, size, shades & pattern as per specifications shall be supplied by the contractor without any extra charges. If certain items proposed to be used are of such nature that samples cannot be presented or prepared at the site detailed literature / test certificate of the same shall be provided to the satisfaction of the bank. Before submitting the sample / literature the contractor shall satisfy himself that the material / equipment for which he is submitting the sample / literature meet with the requirement of tender specification. Only when the samples are approved in writing by the bank the contractor shall proceed with the procurement and installation of the particular	Size of board for each branch shall be as per the site condition and commensurate with the existing sign board which is intended to be replaced with existing sign board. The sample board for demonstration to the bank shall be at least the size of 8*4' to have a fair idea of the digital signage board with all features, systems and hardware in place as per tender.

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	material / equipment. The approved samples shall be the signed by the bank for identification and shall be kept on record at site office until the completion of the work for inspection / comparison at any time.	
12	Separate purchase orders shall be issued for each branch by the bank. The work should be completed in three (3) weeks from the date of the work order issued to the contractor to commence the work. The successful contractor will have to give schedule of various activities (CPM/PERT/BAR chart etc.) To be done so that the work gets completed within the stipulated time. The chart shall be submitted within 7 days from the date of acceptance of the tender.	On case to case basis and depending on the requirement of the local authority and upon specific request by the successful vendors with supporting documents an additional time period of maximum up to 3 weeks will be granted solely at the discretion of the competent authority.
13	The SP shall comply with the relevant standards including iso27001, PCI-DSS and PA DSS, as applicable to the it eco	PCI-DSS and PA DSS- THESE 2 PARAMETERS DELETED
14	Similarly old contents are to be removed from digital signage after obtaining prior approval from competent authority. Hence maker checker concept should be available for removal of old contents in the portal	Tender terms remain unchanged.
15	No free or open source software should be used as part of the solution.	Free or open source software can be used subject to CMMI Level 4 certification or higher
16	Solution should have redundancy features and in case of any issue, content should be able to run from local storage on the device.	Tender terms remain unchanged.
17	Inbuilt media player	Tender terms remain unchanged.
18	CMS should throw dashboard notifications and send emails in case of: a) display offline in working hours- b) media player offline in working hours- c) content not downloaded for more than 24 hours- d) server overload- e) hard disk space running out-	Tender terms remain unchanged.

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	shall adjust the amount out of the payments due to the bidder from the bank along with the interest calculated at commercial rate.	
23	Obtain statutory approval from the govt. Authorities viz. Local bodies in the at various bank of Baroda branches and offices identified for installation of led digital signage including respective landlords/societies (if applicable)	Bank shall render necessary support in providing lease deeds/property documents/bills etc. However it is the responsibility of bidder to arrange necessary permission. Statutory payments shall be payable by bank/reimbursed to vendor by bank upon production of receipt/challans. Liaison and any other costs, if any, have to be borne by the bidder only Timelines-tender terms remain unchanged
24	The break down calls registered by users must be attended promptly and if they are not rectified within one day, the vendor shall provide a suitable replacement for the defective led digital signage. Maintenance of all the led digital signage pertaining to these would be the responsibility of the vendor.	Any type of physical damage to led board due to natural calamities or any act which is beyond the control of the bidder; is not part of AMC. However, same to be replaced/repared by the l-1 bidder after getting approval from the bank
25	Payment towards CAMC will be made on quarterly basis after submitting preventive maintenance report of all the led digital signage.	Payment to be released within 15 working days after fulfilling necessary obligation of the relevant clauses of the payment
26	On successful commissioning of the signage board including all the documentations from statutory body (if any) ----- 90% payment will be paid and 10% will be held till completion of the warranty period (i.e. 5 years). However it can be converted into bank guarantee for the same amount and same period.	Payment to be released within 15 working days after fulfilling necessary obligation of the relevant clauses of the payment
27	If the equipment cannot be made serviceable either by repair or by replacement and put back the system into regular operation within 2 days in metros, 3 days in urban, 5 days in semi-urban & rural and 10 days in island branches, breakdown due to equipment failures/repairs/settings, a similar stand-by equipment in good working condition shall be provided at the cost of the vendor failing which a penalty at the rate of Rs. 1,000/- (rupees one thousand only) per day for the first 10 days and Rs. 5,000/- (rupees five thousand only) per day beyond 10 days shall be	Tender terms remain unchanged.

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32	If all the documents are to be submitted offline via hard copy, please confirm the name and contact details of the person responsible for physical document submission.(for acknowledge purpose)	Details of the officials already provided in the tender document
33	Page no-25 (marking system for technical qualification) please confirm date for point number 5 & 6	Shall be intimated later in due course
34	Exemption from submission of EMD shall be given to bidders, who are micro and small enterprises (MSME) / start-ups. The bidders who are MSME has to submit necessary document issued by NSIC and the bidders who are start-ups has to be recognized by department of industrial policy & promotion (DIPP) to avail the exemption. To qualify for EMD exemption, firms should necessarily enclose a valid copy of registration certificate issued by NSIC/DIPP which are valid on last date of submission of the tender documents	Tender terms remain unchanged.
35	Applicant should have offices/sales offices & maintenance centres in name of the cities.	Tender terms remain unchanged.
36	The work should be completed in three (3) weeks from the date of the work order issued to the contractor to commence the work	Tender terms remain unchanged. Zone to verify the local bylaws regarding the permission/licence of the existing signage board of branches and accordingly suitable clause may be amended.
37	No advance is payable. On successful commissioning of the signage board including all the documentations from statutory body (if any) ----- 90% payment will be paid and 10% will be held till completion of the warranty period (i.e. 5 years). However it can be converted into bank guarantee for the same amount and same period	Tender terms remain unchanged.
38	led lamp: SMD 2525	The specifications given in the tender are minimal. Bidder to quote equivalent or higher confirming the requisite criteria of the product.
39	max power consumption <909 w/m2	The specifications given in the tender are minimal. Bidder to quote equivalent or higher confirming the requisite criteria of the product.

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40	Addition of clause for IP rating of led screen	Front IP65 & back IP54
41	Addition of clause for led displays with cabinet design dia cast allum body material	The specifications given in the tender are minimal. Bidder to quote equivalent or higher confirming the requisite criteria of the product.
42	Addition of clause for certificate	The specifications given in the tender are minimal. Bidder to quote equivalent or higher confirming the requisite criteria of the product.
43	Addition of clause for ease of integration	The specifications given in the tender are minimal. Bidder to quote equivalent or higher confirming the requisite criteria of the product.
44	Addition of clause for smart PDU	The specifications given in the tender are minimal. Bidder to quote equivalent or higher confirming the requisite criteria of the product.
45	L1 process	As per Tender document. Lowest rate (L1) shall be evaluated based on Grand total.

All other terms and conditions mentioned in the tender document shall remain unchanged.

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