

Clause in RFP:

Sr No.	Clause in RFP	Clarifications/ Changes made
1.	<p><b>9. Payment Terms</b></p> <p>.....</p> <p>.....</p> <p><b>(i) Hardware Charges:</b></p> <ul style="list-style-type: none"> <li>○ 70% of the Hardware cost plus 100% of taxes including GST at actuals after successful delivery. The invoices for claiming the payment should be submitted along with the following documents: <ul style="list-style-type: none"> <li>a) Original delivery Challans dully stamped and signed by the Bank Official.</li> <li>b) Confirmation letter from the OEM mentioning the serial numbers of hardware items, details of associated components (i.e. Operating System etc. if any) and warranty details.</li> </ul> </li> <li>○ 20% of the Hardware cost plus 100% of taxes including GST at actuals after successful Installation of the hardware. The invoices for claiming the payment should be submitted along with the following documents: <ul style="list-style-type: none"> <li>a) Successful installation signoff by Bank’s identified project manager &amp; Bank’s service provider along with warranty certificate from OEM for the supplied equipment.</li> </ul> </li> <li>○ Balance 10% of the cost of hardware would be payable on completion of 5 years warranty period or against Bank Guarantee (BG) as per format specified in the RFP. The BG value should be for an equivalent amount issued by a scheduled commercial bank in India other than Bank of Baroda with validity of 63 months period.</li> </ul> <p>.....</p> <p>.....</p>	<p><b>9. Payment Terms</b></p> <p>.....</p> <p>.....</p> <p><b>(ii) Hardware Charges:</b></p> <ul style="list-style-type: none"> <li>● 70% of the Hardware cost plus 100% of taxes including GST at actuals after successful delivery. The invoices for claiming the payment should be submitted along with the following documents: <ul style="list-style-type: none"> <li>a) Original delivery Challans dully stamped and signed by the Bank Official.</li> <li>b) Confirmation letter from the OEM mentioning the serial numbers of hardware items, details of associated components (i.e. Operating System etc. if any) and warranty details.</li> </ul> </li> <li>● 20% of the <b>Hardware cost after one month of successful installation and satisfactory functioning or after two month post-delivery in the case of Site Not Ready (SNR).</b></li> </ul> <p><b>SNR case - Wherever installation could not be carried out by the vendor due to the Bank’s dependencies like Site not ready etc. even after 60 days beyond date of delivery then the payment would be released, upon the vendor submission of certificate from location concerned duly signed (with Bank’s seal affixed) by the Bank Authority on the Bank’s dependencies like site is not ready etc. However, in such a case, vendor shall provide undertaking to complete installation within a week of being informed that the site is ready. In such a case, payment of 20% will be released after two months post-delivery.</b></p> <p>The invoices for claiming the payment should be submitted along with the following documents:</p>

		<p>a) Installation signoff report (dully stamped and signed by the Bank Official along with the signature of the engineers from vendor / OEM) after one moth of successful installation and satisfactory functioning.</p> <p>b) Submission of certificate from Bank Authority in case site is not ready (SNR) along with letter of undertaking by vendor to complete installation within a week of being informed that the site is ready</p> <p>c) Complete inventory details along with serial numbers of hardware delivered against PO with address.</p> <ul style="list-style-type: none"> <li>Balance 10% of the cost of hardware would be payable on completion of 5 years warranty period or against Bank Guarantee (BG) as per format specified in the RFP. The BG value should be for an equivalent amount issued by a scheduled commercial bank in India other than Bank of Baroda with validity of 63 months period.</li> </ul> <p>.....</p> <p>.....</p>
2.	Additional Clause	<p><b><u>Installation Clause</u></b>  <b>Installation at our Mumbai &amp; Hyderabad locations, including unpacking of cartons/ boxes, will be the responsibility of the Vendor. Vendor will have to power-on&amp; install the hardware and hand it over to Bank for acceptance testing within 2 weeks from the date of receipt of the hardware at our office and Bank’s notification for installation of the same.</b>  <b>Vendor will have to pay late installation / implementation charges to the Bank @ 1% of the total Purchase Order Value per day or part thereof subject to maximum of 5% of the total purchase order value, for delay in installation, if the delay is caused owing to reasons attributable to the Vendor.</b></p>

All other Terms & Conditions are same as per our RFP no. GEM/2024/B/4501389 Dated 18<sup>th</sup> January, 2024 for Selection of Service Provider for Supply of Cisco Hardware with 5 Years warranty.