

Sr. No.	Point / Section #	Clarification point as stated in the tender document	Comment/ Suggestion/ Deviation	Reply to the bidder query
1	Performance Guarantee, Para 1	The successful Bidder shall provide a Performance Guarantee within 30 days from the date of receipt of the order or signing of the contract whichever is earlier in the format as provided in Annexure 15 to the extent of 10% of the Contract value for the entire period of the contract plus 3 months and such other extended period as the Bank may decide for due performance of the project obligations. The guarantee should be of that of a scheduled commercial bank only, other than Bank of Baroda	We humbly requesting bank to reduce the PBG percentage upto 3% of TCO	No change
2	Annexure 02- Evaluation Terms, A. Eligibility Evaluation, C. Experience & Support Infrastructure, Point-1	Bidder should have supplied, implemented and maintained the proposed data aggregation and analytics services in at least 2 Commercial Banks/ Financial Institutions/ PSU/ Govt. Organization in India in past 2 Years (as on RFP date).	We humbly requesting bank to relax this criteria considering GOI guideline for MSEs. {Ministry of Micro, Small & Medium Enterprises (MSMEs) vide Policy Circular No. 1(2)(1)/2016-MA dated 10th March, 2016 has clarified that all Central Ministries / Departments / Central Public Sector Undertakings (CPSUs) may relax condition of prior turnover and prior experience with respect of Micro & Small Enterprises (MSEs) in all public procurements subject to meeting of quality and technical specifications.}	No change
3	Delivery/Implementation	APIs related to vehicle master and price master will be integrated with Bank's Digital Lending Platform/ Loan Processing Application. All the deliverables must be implemented as per project scope within a period of 4 weeks in totality from the date of placing of purchase order by the Bank. In case the deadlines are not met then the vendor will	We Request bank to kindly provide an extension for timeline for project implementation.	No change

		have to pay penalty to Bank of Baroda @ 1% of integration and implementation cost(As mentioned under payment terms) inclusive of all taxes, duties, levies etc., per week or part thereof, for late implementation beyond due date of implementation, to a maximum of 5%. If delay exceeds two weeks from due date of implementation, Bank of Baroda reserves the right to cancel the entire order.		
4	[A] Important Dates	Last Date & Time for Bid submission: 26th December 2023 up to 3 PM	We humbly request bank to extend the bid submission for atleast 10-15 days after the pre-bid clarification is shared.	Bank will provide sufficient time for bid submission as per Bank's policy
5	Annexure 11 -	Bidder to provide state-wise price details of 4 wheelers/ 2 wheelers through API integration	Clarification on vehicles segments : Does 4 wheeler also include cargo segment such as SCV and LCV or is it limited to passenger car segment	Current RFP is limited to provide price list of passenger vehicles
6	Annexure 11 –	Ex Showroom Cost	1. Will this be the list price of vehicles or are overheads such as Handling, Transportation, etc. charged by dealerships also expected in the cost figures. 2. For electric vehicles is the ex-showroom price expected to be a net price accounting for central/state subsidies or should it be the gross ex-showroom price before regional subsidies.	1. Price List should include ex-showroom price, Registration/ RTO charges. 2. For electric vehicles, upfront subsidy value to be provided separately.
7			Our understanding is that this will include Registration fees+Road Tax as applicable for different regions. Please advise if this is in line with the expectations of the Bank.	Price List to include ex-showroom price, Registration/ RTO charges.

8	Annexure 11 -	RTO	It is mentioned there shall be no extra service cost for integration for multiple lending platform within the bank – How Many platforms does bank want to integrate Vehicle Master and Pricing Master with?	Vehicle Master and Price Master will be integrated with Bank's digital Lending Platform. However, same may be integrated with other loan processing application as per need
9	Annexure 11 –	Scope of work	<p>For all new Developments (i) the software/service development will be carried out as per standard software/service development process taking into consideration best practices followed worldwide.</p> <p>1. Does BOB expect service provider to develop a software from scratch?</p> <p>2. Does BOB expect onsite support from the service provider?</p>	<p>1. As per the scope, vendor's solution should be integrated with Bank's Platform.</p> <p>2. Onsite support is not required .However, bidder needs to resolve the issue in the integration as per service conditions.</p>