



CORRIGENDUM- 1 DATED 04.07.2023 TO TENDER DOCUMENT

REQUEST FOR PROPOSAL (RFP) FOR OUTSOURCING OF AWARDING RATE CONTRACT FROM AGENCIES OF REPUTE FOR PROVIDING CUSTOMIZED CASH VAN SERVICES AT DIFFERENT BRANCHES/CURRENCY CHEST IN INDIA

RFP Reference: HO/CC:CM/115/383 Dated: 16.06.2023

We refer to the above mentioned RFP was floated at our Head Office, Vadodara on 16.06.2023. we furnish herewith the following amendment in existing tender clause.

Sr. No	EXISTING		AMENDED
	Page no., Clause	Tender	(TO BE READ AS)
.	Page No.2 Important Dates	Last Date, Time and Place for receipts of bids: Date 07.07.2023 Time 3.00 P.M. at Head Office, Bank of Baroda, 7th floor, Baroda Bhavan, R C Dutt Road, Alkapuri, Vadodara-390 007.	Last Date, Time and Place for receipts of bids: Date 13.07.2023 Time 3.00 P.M. at Head Office, Bank of Baroda, 7th floor, Baroda Bhavan, R C Dutt Road, Alkapuri, Vadodara-390 007.
1.	Page No.2 Address for Communication	To Chief General Manager-Operations Head Office, Bank of Baroda 7th Floor, Baroda Bhavan R C Dutt Road, Alkapuri, Vadodara-390 007	To Chief General Manager-Operations Head Office, Bank of Baroda 7 th Floor, Baroda Bhavan R C Dutt Road, Alkapuri, Vadodara-390 007 e-mail- currencychest.ho@bankofbaroda.com
2.	Page No.3 Contact Person	2. Capitan Naveen Sharma (Chief Manager Security) Mobile No.:96100156414 Tel: 0265-2316779	2. Capitan Naveen Sharma (Chief Manager Security) Mobile No.:9610015614 Tel: 0265-2316779
3.	Page No. 7 Clause 2.2 Scope of Work	Agency to start the work within the stipulated period of 90 days from the date of issue of work order.	Agency to start the work within the stipulated period of 75 days from the date of issue of work order.

4.	Page No. 9-10 Clause 2.6 Terms of execution of work	All new orders will be complied with, within 60 days after the date of placement of order The successful bidder shall commence his services in the identified Cluster/s within 90 days from the date of Letter of Intent	All new orders will be complied with, within 75 days after the date of placement of order The successful bidder shall commence his services in the identified Cluster/s within 75 days from the date of Letter of Intent
5.	Page No. 10 Terms of execution of work	The customized cash vans to be deployed at the Bank should not be older than two years on the date of deployment of the vehicle and at any time during the currency of the contract	The customized cash vans to be deployed at the Bank should not be older than two years on the date of deployment of the vehicle
6.	Page No. 14 Clause 10 Compliance with Laws	The bidder shall comply with the provisions of code of wages, and other labour welfare legislations.	The bidder shall comply with the provisions of code of wages, and other labour welfare legislations State wise .
7.	Page No. 25 Annexure-I Clause1(b)	The Cash Van shall Be not more than two years old at any point of time during contract period. At any point of time none of the cash vans plying for the Bank should be more than 02 years old.	The Cash Van shall Be not more than two years old at the time of deployment of the vehicle.
8.	Page No. 30 Clause10 SET OFF	Without prejudice to other rights and remedies available to Bank, Bank shall be entitled to set-off or adjust any amounts due to Bank under this clause from the Service Provider against payments due and payable by Bank to the Service Provider for the services rendered	This clause will be applicable for Zone wise billing.
9.	Page No. 30 Clause11 GUARANTEES	The Customized cash vans to be deployed at the Bank should not be older than three years on the date of deployment of the vehicle and at any time during the currency of the contract	The Customized cash vans to be deployed at the Bank should not be older than two years on the date of deployment of the vehicle

PENALTY CLAUSE			
10.	Page no 31 Clause 13 (i)	Delay in providing cash van along with crew, within the stipulated period of 90 days from the date of issue of work order by the Bank, will attract penalty of 1% of cash van monthly charges per day subject to maximum of 10% of cash van monthly charges. However, the Bank may condone the penalty for delay of less than a week.	Delay in providing cash van along with crew, within the stipulated period of 75 days from the date of issue of work order by the Bank, will attract penalty of Rs.1000/- per day subject to maximum of Rs.10000/-. However, the Bank may condone the penalty for delay of less than a week.
11.	Page no 31 Clause 13 (ii)	Not providing cash van on any day will attract penalty of 10% of cash van monthly charges per day. The penalty would be in addition to the deduction of pro-rata monthly charges.	Not providing cash van on any day will attract penalty of Rs.5000/- per day. The penalty would be in addition to the deduction of pro-rata monthly charges.
12.	Page no 31 Clause 13 (iii)	Not providing any crew member including Custodian with cash van will attract penalty of 5% of cash van monthly charges per day per absent crew member	Not providing any crew member including Custodian with cash van will attract penalty of Rs.2000/- per day per absent crew member
13.	Page no 31 Clause 13 (v)	When Customized cash vans and armed guards are not provided on any working day, a penalty of 10% of the monthly rate per day would be applied for such periods. Customized cash vans will not be accepted on duty in the absence of armed guards. However, in exceptional cases, if the Customized cash vans are engaged for the day and Bank's armed guard / outsourced armed guards are deployed in the cash van, by the branch, a penalty of 5% of the Monthly Rate per guard per day will be levied.	When Customized cash vans and armed guards are not provided on any working day, a penalty of Rs.8000/- per day would be applied for such periods. Customized cash vans will not be accepted on duty in the absence of armed guards. However, in exceptional cases, if the Customized cash vans are engaged for the day and Bank's armed guard / outsourced armed guards are deployed in the cash van, by the branch, a penalty of Rs.4000/- per guard per day will be levied.
14.	Page no 31 Clause 13 (vii)	If service provider continues to provide the cash van older than three years even after formal communication by Bank to replace the cash van the same will attract penalty of 10% of cash van monthly bill.	If service provider continues to provide the cash van older than two years even after formal communication by Bank to replace the cash van the same will attract penalty of 10% of cash van monthly bill.

15.	Page no 58 Annexure V Clause no 4	Will provide mechanically fit customized cash vans as per laid down specifications, which would be not older than three years vintage with laid down quantum of crew with mobile communication	Will provide mechanically fit customized cash vans as per laid down specifications, which would be not older than two years vintage with laid down quantum of crew with mobile communication
16.	Page no 58 Annexure V Clause no 5	Will deploy in the Zone cash vans not be more than 03 years old at any time during the currency of the contract. It will be ensured that all cash vans completing 03 years life would be replaced by us timely	Will deploy in the Zone cash vans not be more than 05 years old at any time during the currency of the contract. It will be ensured that all cash vans completing 05 years life would be replaced by us timely
17.	Page no 58 Annexure V Clause no 5	Will deploy in the Zone cash vans not be more than 03 years old at any time during the currency of the contract. It will be ensured that all cash vans completing 03 years life would be replaced by us timely	Will deploy in the Zone cash vans not be more than 05 years old at any time during the currency of the contract. It will be ensured that all cash vans completing 05 years life would be replaced by us timely
Annexure-II :Technical Bid-Evaluating Criteria			
18.	Page No.46 clause No 16	Statement of profit and loss account for last 3 financial years, duly signed by CA to be attached. (2020-21) (2021-22) (2022-23)	Statement of profit and loss account for last 3 financial years, duly signed by CA to be attached. (2020-21) (2021-22) (2022-23) Bidders can submit provisional balance sheet for FY2022-23 or a certificate from chartered accountant (Company's Statutory Auditor) who has signed the audited balance sheet of the company/firm.
19.	Page No.46 Point No 17	The bidder should have minimum net worth of Rs. 10.00 Crores and should be maintained at all times.	The bidder should have minimum net worth of Rs. 10.00 Crores and should be maintained at all times. For MSE (Micro & Small Enterprises) units minimum net worth should be Rs.5.00 crores. (NSIC certificate should be produced)

20.	Page No.47 Point No 18	The Bidder should be operating minimum fleet (70% of cluster wise Requirement) of customized Cash vans (owned/leased).	The Bidder should be operating minimum fleet (70% of cluster wise requirement) of customized Cash vans (owned/leased). If bidder is applying for all clusters, the minimum fleet should be 300.
21.	page No.52 Clause 8 Awarding Rate Contract	Cluster wise L-1 bidder will be decided on package cost as given in Financial Bid (Annexure VII). Bank may split the work in ratio of 60:40 or in ratio of 60:20:20 amongst L1 and next two bidders who agree to match the rates of L1 as approved and agreed between the Bank and L1 (hereinafter referred as agreed rates). The offer to bidders to match agreed rates shall be in the ascending order of rates quoted i.e. offer would be given first to L2 then L3 then L4 and so on. The process will continue till the first bidder (in case work is to be split in ration of 60:40) or first two bidders (in case work is to be split in the ratio of 60:20:20) in ascending order of rates quoted accepts to work at the agreed rates. If no other bidder agrees to work at agreed rates then complete work would be awarded to L1.	Cluster wise L-1 bidder will be decided on package cost as given in Financial Bid (Annexure VII). Bank may split the work in ratio of 60:40 or in ratio of 50:30:20 amongst L1 and next two bidders who agree to match the rates of L1 as approved and agreed between the Bank and L1 (hereinafter referred as agreed rates). The offer to bidders to match agreed rates shall be in the ascending order of rates quoted i.e. offer would be given first to L2 then L3 then L4 and so on. The process will continue till the first bidder (in case work is to be split in ration of 60:40) or first two bidders (in case work is to be split in the ratio of 50:30:20) in ascending order of rates quoted accepts to work at the agreed rates. If no other bidder agrees to work at agreed rates then complete work would be awarded to L1.
22.	Page No. 27 clause 14 (f) CCTV System	The CCTV system should be capable of Bi-way communication with drivers and passengers in case of any emergency.	In case of non-availability of network, offline video can be produced in case of demand by the bank. Moreover, "Annexure I (A) CASH VAN SPECIFICATION" is attached to be submitted at the time of deployment of each cash van.
Annexure- XVII, Cash Pickup Process			
23.	Page No. 87 Clause no 3	All Service Provider's Officers will carry the iron boxes and uniquely numbered plastic seals along with them to be used for all cash pick-ups.	All Service Provider's Officers will carry the iron boxes provided by Bank and uniquely numbered plastic seals along with them to be used for all cash pick-ups.

24.	Page No. 87 Clause no5	Any other services incidental or related to the aforesaid services. Note: No discrepancies will be entertained once the Service Provider's officer leaves the Branch premises	Since removed
25.	Page No. 88 Clause no 12	In case of detection of any forged / fake Note, shortage or mutilation or mismatch or any other discrepancy found during verification of the contents of the iron box after the Service Provider's Officer has left the BANK'S / Customer's premises, the Currency Chest / specified Branch will immediately inform the Service Provider's call centre, and shall not credit the amount to the concerned Branch until the Branch confirms such shortage / discrepancy / mutilation / mismatch.	Since removed

You are advised to consider the above points while submitting the technical and commercial bids.

The above shall be complementary in contents with the existing terms and conditions of the tender except otherwise explicitly superseded. Other terms and conditions of the tender shall remain unchanged.

This addendum shall form part of the tender i.e. contract agreement. The same shall be sealed and signed as acceptance of those conditions without any modifications and submitted along with the Tender bid. Non-acceptance of the Addendum by the Bidder or adding any other condition shall be treated as conditional Tender and price bid of the such tenderers shall not be opened.

The bidders have to submit "Unconditional Tenders" since all the queries have been addressed. Conditional bids are liable to be rejected.

The last date of submission of the Tender bids shall remain **13/07/2023 @ 1500 hrs** at the same venue and shall be opened on **13/07/2023 @1600 hrs** in the presence of authorised Bidders' representatives (who are present).

Yours faithfully,

General Manager
(Ops & Services)