

CORRIGENDUM-1**Date: 17.06.2022****Selection of Service provider For End-to-end implementation of Universal Reconciliation System & Dispute Handling process for Digital Banking Channels & Products****RFP Reference Number: BCC:DIGITAL:DOG:DCOT:114:343 Dated: 12.05.2022**

Below clarifications/modifications shall be applicable throughout the RFP wherever mentioned. Please note that this **Corrigendum - 1** document forms integral part of the RFP. All other terms and conditions of the RFP/Pre-bid reply remain unchanged.

The following table contains revised RFP terms

Sl. No.	RFP Page No.	RFP Clause	Original RFP Clause	Revised RFP Clause
1	20	Evaluation process	A two stage process is adopted for selection of the vendor: Stage 1 –Eligibility Cum Technical Bid Stage 2 – Commercial Bid	Three stage process is adopted for selection of the vendor: Stage 1- Eligibility Bid Stage 2 -Technical Bid Stage 3 - Commercial Bid
2	29	Rules for Responding to this RFP	Bidder should submit physical copy of their Eligibility Cum Technical and Commercial bids in a sealed envelope at “Chief Manager, Debit Card Reconciliation, Bank of Baroda, Baroda House, 5 th Floor, Behind Dewan Shopping Center, S V Road, Jogeshwari – 400051”.	Bidder should submit physical copy of Bids in 3 separate sealed envelope in the main envelope as given below: 1. Eligibility Bid 2. Technical Bid 3. Commercial Bid To “Chief Manager, Debit Card Reconciliation, Bank of Baroda, Baroda House, 5 th Floor, Behind Dewan Shopping Center, S V Road, Jogeshwari – 400051”.

3	50	Annexure 01 – Table of Contents	Technical Bid Envelope to contain the following			Technical Bid Envelope to contain the following		
			Section #	Section Heading	Proforma Given	Section #	Section Heading	Proforma Given
			1	Covering letter certifying compliance of Scope of Work.	Bidder to provide	1	Covering letter certifying compliance of Scope of Work.	Bidder to provide
			2	Credential letters / Supporting documents	Bidder to provide	2	Credential letters / Supporting documents	Bidder to provide
			3	Bid Security Letter	Annexure 02	3	Bid Security Letter	Annexure 02
			4	Bid Security Form	Annexure 03	4	Bid Security Form	Annexure 03
			5	Conformity Letter	Annexure 04	5	Conformity Letter	Annexure 04
			6	Commercial Bid	Annexure 05	6	Performance Guarantee	Annexure 06
			7	Performance Guarantee	Annexure 06	7	Integrity Pact (Duly Signed and Stamped by Authorized Signatory on proper stamp paper)	Annexure 07
			8	Integrity Pact (Duly Signed and Stamped by Authorized Signatory on proper stamp paper)	Annexure 07	8	Service Level	Annexure 08
			9	Service Level	Annexure 08	9	Declaration/ undertaking from bidder regarding applicability of restrictions on procurement from a bidder of a country which shares a land border with India as per the order no. 6/18/2019-PPD dated 23 rd July 2020 issued by Ministry of finance department of expenditure	Annexure 09
			10	Declaration/ undertaking from bidder regarding applicability of restrictions on procurement from a bidder of a country which shares a land border with India as per the order no. 6/18/2019-PPD dated 23 rd July 2020 issued by Ministry of finance department of expenditure	Annexure 09	<p>Commercial Bid (Annexure 05) must be sealed and signed by authorized signatory and to be submitted separately in commercial Bid envelope</p>		

4	8	Scope of Work	Successful Bidder' is the system integrator or bidder whose technical bid is proved responsive and emerges as H1 bidder in techno commercial evaluation process.	Successful Bidder' is the system integrator or bidder who has become eligible as per eligibility and technical parameters set by the bank and further emerges as L1 bidder in commercial evaluation process.
5	33	14.3 Performance Guarantee	The successful vendor shall provide a Performance Guarantee within 30 days from the date of receipt of the order or signing of the contract whichever is earlier in the format as provided in Annexure 06 to the extent of 3%of the total contract value (excluding Postal franking value) for the contract period plus 3 months and such other extended period as the Bank may decide for due performance of the project obligations. The guarantee should be of that of a scheduled commercial Bank or any nationalized bank, other than Bank of Baroda.	In case of any future revision in Performance guarantee amount as per GOI/Regulatory directions the successful bidder needs to provide the revised Performance guarantee from time to time during the tenure of the contract.
6	24&25	Stage 2 – Commercial Bid:	Techno-Commercial Evaluation	“Stands Deleted” Further Three stage process is adopted for selection of the vendor: Stage 1- Eligibility Bid Stage 2 -Technical Bid Stage 3 - Commercial Bid Successful Bidder' is the system integrator or bidder who has become eligible as per eligibility and technical parameters set by the bank and further emerges as L1 bidder in commercial evaluation process

7	12	Technical and Functional Specifications>> FUNCTIONAL SPECIFICATIONS	Description	Response	Description	Response
			Required functionality is readily available	“FC”=5 Marks	Required functionality is readily available	“FC”=100% of allocated Marks
			Required functionality will be made available with customization	“PC”=3 Marks	Required functionality will be made available with customization	“PC”=60% of allocated Marks
			Required functionality is not available/will not be available	“NC”=0 Marks	Required functionality is not available/will not be available	“NC”=0% of allocated Marks
			FC- Fully Complaint PC- Partially Complaint NC- Non Complaint	Maximum possible marks for functionalities = 800 Vendor must secure a score (70% of 1000) marks to become technically eligible.	FC- Fully Complaint PC- Partially Complaint NC- Non Complaint	Maximum possible marks for functionalities = 800 Vendor must secure a score (70% of 1000) marks to become technically eligible.
8	13	Technical and Functional Specifications Module / Product (Refer Table)- point 1	CARD BASED TXNS Including but not limited to Cash on Mobile, Interoperable cash deposit, Bharat QR based Debit card PoS txn, Tokenisation/ Host-card emulation (HCE) txn, UPI/ QR based cash withdrawal, NCMC Based PoS txn/ Wallet based offline contactless txn etc.	CARD BASED TXNS Including but not limited to Cash on Mobile, Interoperable cash deposit, Bharat QR based Debit card PoS txn, Tokenisation/ Host-card emulation (HCE) txn, UPI/ QR based cash withdrawal (ICCW), NCMC Based PoS txn/ Wallet based offline contactless txn, etc.		