

ANNENDUM 2

REQUEST FOR PROPOSAL FOR EMPANELMENT OF AGENCY FOR COLLECTION OF DUES

We refer to the RFP tender No.BCC:RECMGMNT:115:06 dt 20.08.2022 floated by our department and have to state that there are certain modifications in the RFP documents as under

1. In the below mentioned pts the emails IDS are rectified

2.	RFP Coordinator Name, contact details (Bank)	<ol style="list-style-type: none">1. Mr. Girish Patnaik Head – Receivables Management Dept, Agri, F MSME2. Contact Number 91 22 66985076 22 669852 Email: head.receivablesmgmt.bcc@bankofbaroda.com Receivables_Mumbai3@bankofbaroda.com4. Postal Address: Head – Receivables management Retail, MSN Agri Bank of Baroda Baroda Corporate Centre Receivables Management Department C-26, G-Block Bandra Kurla Complex Bandra (East) Mumbai - 400 051
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2. On page number 54 Key Points in SLA in para 2 **the 30% shall be read as 40 %**

The Bank will follow a part performance-linked fee structure. 40% of the monthly fee amount will be earmarked to be paid to collections partner on adhering to SLA norms. Each invoice raised on a monthly basis will have 60% of fixed fees as per the schedule given in the commercial bid and another up to 40% basis performance against the SLA. **The 30%** shall further be split into slabs based on performance. The exact slab will be defined in the SLA. The precise norms around evaluating performance against SLA will be detailed out with the winning bidder after 90 days of operations

3. In page number 54 in the below mentioned sentence **the 30% should be read as 40%**

- Each invoice raised on a monthly basis will have 60% of fixed fees as per the schedule given in the commercial bid and another up **to 30%** basis performance against the SLA