



Addendum – dated 07th October 2022

| Sr. No. | Description Clarification sought by Bidder | Bank's Response |
|---------|--|---|
| 1 | Please confirm the make & model of existing batteries which need to be covered under Buy-back scheme. | Make: Rocket 1. Model: ESH 12-410W FR (12V/120AH) , Total qty. - 72 nos. (being used for 2x120 KVA UPS) 2. Model: ESH 12-660W (12V/200AH) , Total qty. - 480 nos. (Being used for 2x1000 KVA UPS (200 nos. for each) & 2x200 KVA UPS (40 nos. for each). |
| 2 | Existing Battery interlink cable connection can be used in the new battery. | Yes, existing interlinking cable can be used. Vendor shall provide replacement for damage / burnt / faulty interlink cables during the warranty period of 3 years without any additional cost to Bank. |
| 3 | Whether NSIC certificate is mandatory for Bid Security / EMD exemption. | Bid Security / EMD exemption is applicable for the Micro and Small Enterprises (MSEs) / Startups only. To qualify for EMD exemption, bidders should necessarily enclose a valid copy of registration certificate issued by NSIC / DIPP. |
| 4 | Please give details of existing Battery Rack dimensions & fitment | The dimensions of UPS battery racks available in the Hyderabad Office are mentioned under Tender document (Page no. 5). |
| 5 | Is it mandatory for the bidder to have office in Hyderabad? Almost every OEM having PAN India presence and they will be providing services under warranty period. Bidder can also arrange necessary support through local partner. | It is mandatory for the bidder to have their support office in Hyderabad. |
| 6 | Preventive Maintenance of batteries supplied to the Bank. | Bidder shall do quarterly preventive maintenance activity (Health check-up, Impedance Testing etc.) of the batteries supplied to the Bank. The report of preventive Maintenance activity should be submitted to the concern Bank Official. |



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| 7 | Replacement under warranty period. | Bidder shall provide replacement for faulty battery immediately without any cost to the Bank during entire warranty period. Battery provided as replacement should be new/unused battery. |
| 8 | Cure period to rectify defect before final decision by the Bank to invoke Performance Bank Guarantee. | 15 days cure period will be given to the vendor. If the vendor fails to provide resolution within the given timeline, then the Bank may invoke the guarantee. |

All other Terms & Conditions are same as per our Tender No. BCC:IT:PROC:114:39 dated 28th September 2022 for Procurement of UPS Batteries for Hyderabad Office.