

### 1.1 Career page template

विवरण / Particulars	अंग्रेजी में विषयसूचि Content in English
प्रोफाइल का नाम /Profile Name	<b>BUSINESS CORRESPONDENT SUPERVISOR/ बीसी सुपरवाइजर</b>
कार्य Function	<b>सौंपे गए 35 बीसी पर निगराणी रखना Monitor 35 BCs assigned to them.</b>
अंचल /Zone	हैदराबाद /Hyderabad
क्षेत्र /Region	तिरुपती Tirupati
शहर / जिला City/Dist.	तिरुपती /Tirupati
अनुभव (वर्षों के अनुभव की आवश्यकता) Experience (no. of years of experience)	बैंक के सभी सेवानिवृत्त आवेदन करने वाले स्टाफ सदस्यों के लिए 3 वर्ष के ग्रामीण बैंकिंग का अनुभव आवश्यक है। युवा आवेदकों के लिए अनुभव की आवश्यकता नहीं है। All retired bank employees applicants should have rural banking experience at least 3 years. <b>For Young Candidates: Nil</b>
रिक्त पद Vacancy count	वाईसआर कडपा व अनंतपुर जिलों में 1 की नियुक्ति / each in Y.S.R. KADAPA and ANANTAPUR districts.
आवेदन की अंतिम तिथि / Last Date to Apply	<b>दिनांक 16.12.2021 को मध्याह्न 12.00 बजे या उससे पूर्व 12:00 NOON ON OR BEFORE: 16.12.2021</b>
कार्य विवरण / Job Description	Monitor 50-60 BCs assigned to them on daily basis and report to the link Branch assigned by the Bank.
दायित्व / Responsibilities	<ol style="list-style-type: none"> <li>1. Monitor 50-60 BCs assigned to them.</li> <li>2. Ensure that banking services are available to the identified villages/ SSAs (Sub Service Areas)/ Non-SSAs including communities in urban/metro areas.</li> <li>3. Educate BCs about their roles and responsibilities.</li> <li>4. Ensure redressal of grievances of customers/BCs and submit feedback to link branch with copy to Regional Office.</li> <li>5. Conduct meetings in the villages/SSAs/Non-SSAs as well as communities in their operational area to encourage villagers/customers for availing of banking services of our bank and submit the report to Regional Manager.</li> <li>6. Visit to allocated villages/ SSAs/ Non-SSAs as well as communities in their operational area and BC points in the district at least once in 15 days and submit the report to FI coordinators of the Region.</li> <li>7. Monitor &amp; Control the activities of the BCs in coordination with link branch. BC supervisors must ensure that BCs remain active.</li> <li>8. Ensure that the BCs are operational during the working hours as per extant guidelines of the bank. To ensure that the BCs are available on daily basis and transactions in the BC points are taking place as per prescribed norms/guidelines.</li> <li>9. Ensure that BCs are not doing any type of off-line transactions at BC points.</li> <li>10. Ensure that BCs are engaged in cross selling bank's and third party products.</li> </ol>



	<p>11. Ensure that BCs are engaged in recovery of our bank's dues.</p> <p>12. Conduct financial literacy sessions with villagers/communities during his visit to the villages/BC points.</p> <p>13. Ensure that BCs have displayed the Dos &amp; Don'ts board at BC points.</p> <p>14. Ensure that BCs are issuing only system generated slips to customers.</p> <p>15. Ensure that BCs are not using any stationery of the bank.</p> <p>16. BC Supervisor must take feedbacks from local customers regarding functioning of the BC agent during his visit and submit the feedback/Report to Regional Office.</p> <p>17. Plan and organize camps in consultation with the link branch /Regional Office from time to time for achieving various targets.</p> <p>18. Coordinate with the branch and service provider for appointment of BCs for suitably identified locations. In case of attrition of BCs, coordinated action should be taken for substitution of BCs at the earliest to ensure that continued banking services are available to customers.</p> <p>19. To identify BCs for uncovered villages allotted by DFS.</p> <p>20. Ensure that the details of field BC and officer visiting the village are displayed in the village.</p> <p>21. Coordinate and interact with link branch, Regional Office and Corporate BCs and submit the suggestions for improvement of BC activities, if any.</p> <p>21. Arrange for locational training programs on technical updates, operational guidelines etc for BCs.</p> <p>22. The BC Supervisor will monitor the performance of each BC through dash board.</p> <p>23. The BC Supervisors will be responsible for fixation of targets and monitoring the progress vis-à-vis target. BC Supervisor will be evaluated based on the performance and achievement of various targets of BC agents.</p> <p>24. Region should allocate village wise monthly targets for business development under financial inclusion to link branches. The BC supervisors would monitor the business development in village vis-à-vis targets. In the case of non-achievement of targets of financial inclusion in case more than 50% of BCs under particular supervisor for consecutive 2 months or any 2 quarters, the performance will be reviewed for continuation of service by Regional Head and if deemed fit, he/she can be discontinued with prior approval of Zonal Head. BC wise target has been allotted to all the corporate BCs by FI department HO.</p> <p>25. Perform quarterly Verification of Cash with BCs and submit report to the link branch.</p>
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	<p>26. BC Supervisor should submit a monthly report of their performance to Regional FI Coordinator in the prescribed format devised by respective Regional Offices.</p> <p>27. Any other duties assigned by the bank as and when assigned.</p>
Requirements (Age, Qualification)	<p><b><u>For Retired Bank Employees</u></b></p> <p>Retired officers (including voluntarily retired) of any PSU bank up to the rank of Chief Manager may be appointed for the purpose. Retired clerks and equivalent of Bank of Baroda having passed JAIIB with good track record.</p> <p>1. All retired bank employees applicants should have rural banking experience at least 3 years.</p> <p>2. The maximum age for continuation of BC supervisors will be 65 years.</p> <p><b><u>For Young Candidates</u></b></p> <p>1. Minimum qualification should be graduate with Computer knowledge (MS Office, email, Internet etc.), however qualification like M.Sc. (IT)/ BE (IT)/ MCA/MBA will be given preference.</p> <p>2. Should be in the age group of 21-45 years at the time of appointment.</p> <p>The maximum age for continuation of BC supervisors will be 65 years</p>
Other information(Nature of Engagement, Location)	<p>The candidates should be selected from the same District where they will be assigned to function and if suitable candidates are not available in the same district, the candidates may be selected from the adjoining districts. Candidate should be proficient in local language &amp; dialect both reading and writing.</p>

Documents to be uploaded (if any) are

1. SOP for Appointment of BC Supervisors

Authorized/ Approved by

Signature and Seal:

Name: MV SESHAGIRI

Designation: Assistant General Manager (AGM)

- CGM
- GM
- DGM
- AGM



\*Kindly tick the appropriate approving authority

Note: Please provide the details in editable word or excel file. Content required in both English & Hindi.

